1	IN THE UNITED STATES DISTRICT COURT
2	FOR THE EASTERN DISTRICT OF VIRGINIA
3	RICHMOND DIVISION
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7	ePLUS, INC. : Civil Action No.
8	: 3:09CV620 vs.
9	LAWSON SOFTWARE, INC. : April 26, 2013
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12	COMPLETE TRANSCRIPT OF THE CLOSING ARGUMENTS
13	BEFORE THE HONORABLE ROBERT E. PAYNE
14	UNITED STATES DISTRICT JUDGE
15	
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PROCEEDINGS

THE CLERK: Civil action number 3:09CV00620, ePlus, Incorporated, versus Lawson Software, Incorporated.

Ms. Jennifer A. Albert, Mr. Michael G. Strapp, and Mr.

Craig T. Merritt represent the plaintiff.

Mr. Jason C. Lo, Mr. Daniel Thomasch, Mr. Josh

Krevitt, Mr. Dabney J. Carr, IV, Mr. Richard W. Mark, and

Mr. Christopher D. Dusseault represent the defendant. Are

10 counsel ready to proceed?

MS. ALBERT: ePlus is ready, Your Honor.

MR. THOMASCH: Ready for defendant, Your Honor.

THE COURT: All right. We'll start with the colorability analysis. Just because you have an hour doesn't mean you need to use an hour, but it's available to you. That will be the duration. All right.

MS. ALBERT: Good morning, Your Honor.

THE COURT: Good morning.

MS. ALBERT: I'm going to reserve any of my 30 minutes that might be remaining for rebuttal to Lawson's arguments.

THE COURT: Good. Just remember, somebody on your side needs to kind of keep the time, because we're not.

MS. ALBERT: I'm going to be addressing the

no-colorable-difference and infringement issues, and my partner Mr. Strapp will be addressing the remedies issues.

After a five-day evidentiary hearing, ePlus has established by clear and convincing evidence that Lawson's sole modification to infringing configurations three and five does not render those configurations more than colorably different from the infringing configurations and that the modified configurations continue to infringe claim 26 of ePlus's '683 patent.

The evidence on these issues comes from the admissions of Lawson's own witnesses and its own documents and system. It certainly meets the clear and convincing evidence standard.

I would like to review just briefly the configurations that were found to infringe. This slide shows configurations three and five and all of the modules

THE COURT: Do you have paper versions of this?

If you do, hand them out, please. Oh, demonstratives,

okay, I see. On colorability. I apologize. When did

that book show up here?

MS. ALBERT: There is no dispute between the parties that the sole modification at issue was made to just one module of these multi-module configurations. The green box for Requisition Self-Service was modified, and

Lawson renamed that Requisition Center.

There's also no dispute that the sole modification at issue is that Lawson removed from RQC a user ability to combine either, one, items from item master and a Punchout vendor, or, two, items from multiple Punchout vendors in a single requisition.

The clear and convincing evidence established that the sole modification made to RSS did not render the RQC configurations three and five more than colorably different than configurations three and five with RSS for several reasons. First --

THE COURT: May I ask you this question so that I'm sure I understand your positions on it? In configuration three, can Requisition Self-Service be used without the S3 procurement modules and the platform technology foundation?

MS. ALBERT: No.

THE COURT: Can Procurement Punchout be used without Requisition Self-Service and the S3 procurement module and the platform together?

MS. ALBERT: No, Your Honor. That evidence was established at the underlying trial.

THE COURT: And the electronic data interchange, can that be used without the S3 procurement modules and the platform technology foundation?

1 MS. ALBERT: No, Your Honor. 2 THE COURT: And can the electronic data 3 interchange be used without Requisition Self-Service? 4 MS. ALBERT: It can be used without Requisition 5 Self-Service and Procurement Punchout. That's why it's 6 shown on the other side of the blue building block, that 7 it requires all of the modules underneath it, but it can 8 operate side by side with the Requisition Center and 9 Procurement Punchout. THE COURT: But you can't just use -- can you 10 11 just use electronic data interchange by itself? 12 MS. ALBERT: Well, you would need to generate a 13 purchase order --14 THE COURT: Is the answer no --15 MS. ALBERT: No. The answer is no. 16 THE COURT: You can't use it by itself. 17 right, I understand. 18 MS. ALBERT: Now --19 THE COURT: Do you understand there to be no 20 dispute over those facts? 21 MS. ALBERT: I understand there to be no dispute those facts were established at trial and affirmed by the 22 23 Federal Circuit. THE COURT: All right. 24 25 MS. ALBERT: Your Honor, ePlus contends for at

least three reasons that the sole modification that's been made to configurations three and five does not render those configurations more than colorably different from infringing configurations with RSS.

First, the sole modification relates to a feature that has no relevance to claim 26. It is a randomly chosen feature and cannot render the RQC configurations more than colorably different from the infringing configurations with RSS as a matter of law.

Second, there were no modifications made to the modules of configurations three and five that perform the infringing functionality of claim 26. Third, Lawson itself --

THE COURT: That is your argument based on Arlington Industries; is that correct?

MS. ALBERT: Correct.

THE COURT: Is there any case other than

Arlington Industries, or is there any case including

Arlington Industries that takes the ruling -- that takes

the principle that you are relying on as far as you take

it, or are you asking me to be the first court to do that?

MS. ALBERT: Well --

THE COURT: In that a court has held that if a modification is not related to any requirement of a claim, that perforce it -- that is not -- there isn't a change

that makes any difference in the case.

MS. ALBERT: Well, *TiVo* itself said that the analysis must focus not on differences between randomly chosen features of the product found to infringe.

THE COURT: I understand that's what it says.

I'm asking you if there's been any case where that

principle was applied in precisely the same way that you

are asking me to apply it here.

 $ext{MS. ALBERT: I'm aware of } \textit{Arlington Industries } \textit{v.} \\ \textit{Bridgeport.} \\$

THE COURT: And that's all?

MS. ALBERT: I'm not sure if there are any other cases subsequent to TiVo.

THE COURT: It's the only one that comes close.

I'm not even sure it does, but I certainly -- I couldn't

find anything else. All right. Excuse me, go ahead.

MS. ALBERT: The third reason why ePlus believes that the change does not render the configurations more than colorably different is because Lawson itself acknowledged, both internally and externally to its customers, that the modification it made to RSS was insignificant, insubstantial, minor, and trivial, and did not impact on the procurement functionality needed by its customers.

As I mentioned, the Court's analysis as to

whether the RQC configurations are more than colorably different from the infringing configurations must focus on whether the modifications were made to randomly chosen features of the product found to infringe or, instead, to features that were the basis for the prior finding of infringement, and the Federal Circuit made clear that modifications that relate only to randomly chosen features of the product found to infringe, in other words, modifications that relate to features that have nothing to do with the claim elements are irrelevant. They cannot render the product more than colorably different from the infringing product.

THE COURT: In your view, the analysis is to compare the product, the feature of the product that was found to infringe, using the jury's verdict of what was infringed, against the modification, and that's as far as you go.

MS. ALBERT: No. TiVo says --

THE COURT: In making colorability.

MS. ALBERT: TiVo says to compare the infringing product to the newly accused product. That's why we look to the configuration as a whole and ask whether the modification made renders the configuration as a whole more than colorably different.

THE COURT: Don't you have to find out that which

was the feature that was alleged to be infringed? 1 2 MS. ALBERT: Yes. You first --3 THE COURT: In other words, let's say there were 4 three features, and only one of them was the topic of the 5 charge of infringement. If they modified feature two and 6 three, it doesn't make any difference according to you. 7 MS. ALBERT: Correct. 8 THE COURT: Because that's not the analysis that 9 you make. It's whether they modified feature one. MS. ALBERT: Correct. 10 THE COURT: All right. 11 12 MS. ALBERT: And cases subsequent to TiVo have 13 provided further guidance on this question of whether the 14 modification was made to a randomly chosen feature, and we 15 mention this Arlington Industries v. Bridgeport case. 16 THE COURT: But that's the only one that deals 17 with this. You say cases subsequent, and you mention 18 that, but there isn't another one, is there? 19 MS. ALBERT: Not to my knowledge. 20 THE COURT: Has somebody else come out with one 21 since you all --22 MS. ALBERT: No, Your Honor. Here, because claim 26 of the '683 patent does not require the ability to 23 24 combine either items from item master and the Punchout 25 vendor or items from multiple Punchout vendors in a single

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requisition, it is a randomly chosen feature and is irrelevant to step one of the TiVo analysis. Now, the clear and convincing evidence established that there are no changes made to many of the modules of the infringing configurations that perform the actual steps of claim 26. THE COURT: And they don't dispute that. MS. ALBERT: They don't dispute that. Lawson's development team analyzed each of these infringing modules and functionalities and determined that they could not be removed without crippling the product, and we heard from Mr. Christopherson on that. Lawson's own brochures and documents also confirm that there are no changes made to the core procurement functionality used to practice the elements of claim 26. For example --THE COURT: Does it make a difference to the ultimate finding that there was no change made to the functionality? MS. ALBERT: Well, then --THE COURT: Or is that just evidence of how insignificant the change is? MS. ALBERT: That is evidence of how insignificant the change is.

THE COURT: And that is the importance of that

argument.

MS. ALBERT: Correct. When you compare the infringing system configurations to the accused system configurations, the fact that there were no modifications made to the modules and the features that are used to perform the steps of claim 26 indicates that the change that was made is insignificant, trivial, and one to a randomly chosen feature that's irrelevant under *TiVo*.

THE COURT: But under a set of facts different than this one, you would not contest that there could be changes that would be made to only one small component of the functionality and that that could be colorably different conceptually.

MS. ALBERT: Correct, Your Honor.

THE COURT: It's just that it is not in this case based on the evidence in this case. That's your position.

MS. ALBERT: That's correct, Your Honor.

Lawson's own brochures and documents confirm that there are no changes made to the core procurement functionality used to practice the elements of claim 26.

For example, Lawson's Requisition Center and
Procurement Punchout brochure, which is found at
Plaintiff's Exhibit 1003, confirms that a system having
RQC and Punchout can be used to search the item master for
desired items, can be used to connect to a Punchout site

to shop for items. It further confirms that a user continues to have the capability to consolidate multiple types of products and services into a single requisition which the system can process to generate multiple purchase orders from that single requisition.

Additionally, the PowerPoint from Lawson's RQC customer webinar found at Plaintiff's Exhibit 1102 confirms that there are no modifications made to either EDI or Punchout, and EDI and Punchout, as you recall, were the features that were relied upon for the determining availability and inventory step of claim 26.

The clear and convincing evidence established that Lawson itself, both internally and externally, described the modification made to RSS to form RQC as being a minor, trivial, and insignificant one.

Lawson's own personnel that had technical and support responsibilities related to RQC acknowledged that the modification made to RQC -- or made to RSS to form RQC was insignificant in their internal communications. For example, one document that we saw during the hearing was Plaintiff's Exhibit 1030. There, Matthew Bragstad of Lawson is describing the changes RQC has brought to Lawson's support leadership team.

He said, "The process in which Punchout is being performed has changed slightly. You now get a warning

popup that you are about to leave the Lawson site when you punch out. The process remains completely the same except if you try to punch out on a req that is already in use with non-Punchout items, it will tell you that you need to open a separate req, and it will perform that action for you."

THE COURT: After that statement was made, were there any changes made, any modifications made to get to the modification that's at issue here?

MS. ALBERT: This describes the Punchout modification, or the modification to the requisitioning --

THE COURT: I know, but the process was ongoing at one time or another, and my question is, after this statement was made, were there any other alterations of any kind that show up in the modification that we're dealing with here?

MS. ALBERT: This particular document talks about the change that was made to prevent an item master item and a Punchout item from appearing on the same requisition. There is an additional change that prevents an item from one Punchout website from being on a requisition with another Punchout website. That is not discussed in this particular --

THE COURT: Was that change, the latter one that you just described, made before or after this memorandum

was prepared is my question, I suppose.

MS. ALBERT: I believe the memorandum predates the second change.

THE COURT: All right. Thank you.

MS. ALBERT: As you recall, in the same communication, Mr. Bragstad asked Mr. Christopherson, who led the RQC development team, to confirm whether his description of the changes was accurate, and Mr. Christopherson replied, "Matt, you summed it up very well."

Mr. Christopherson also confirmed in his testimony at the hearing that he had told Lawson personnel, quote, there was not one moving part in our RSS that changed for RQC.

We also saw numerous documents authored by Scott Hanson, the head of the RQC SWAT team responsible for assisting customers in installing RQC, acknowledging the trivial nature of the modifications made to RSS. For example, in Plaintiff's Exhibit 1072, Mr. Hanson confirmed that RQC was a change to the user interface only. "The procurement business functionality and data remains the same. If the user uses RSS already, they will intuitively be able to use the RQC product. There is very little change in the functionality."

So he concluded his communication by stating,

"test what has changed, which is really nothing."

In Plaintiff's Exhibit 1124, Mindy Klebe, one of two Lawson employees responsible for customer support on RQC, indicated in an internal communication, quote, Requisition Center is installed here. I've tested it. It works the same as RSS xml. There are some cosmetic changes. It looks, appears exactly like RSS xml did. Users will probably not even notice the difference really.

The clear and convincing evidence, namely
Lawson's own documents and witnesses, also establish that
Lawson told its customers that RQC delivered the same
functionality as RSS. For example, at the RQC customer
webinar that had over 800 customer attendees, Lawson told
its customers, quote, RQC contains 100 percent of
functionality customers require. That's at Plaintiff's
Exhibit 1102.

Lawson told its customer Cleveland Clinic, quote, with regard to Punchout and SciQuest, RQC will function as RSS did. We support one Punchout vendor website per connection. SciQuest will come back with multiple vendors on the same requisition with one punch-out.

There was also evidence that Lawson's customers considered the modification to be insignificant and trivial.

THE COURT: Go to the point that you are

describing changes called competing adjectives, number 11. The statement attributed to Lawson's outside counsel, what document are you citing to there and when was that statement made? April 22, 2013.

MS. ALBERT: That's in Lawson's post-hearing brief.

THE COURT: That's the briefing in this case.

MS. ALBERT: Correct.

THE COURT: And you are comparing that with what the people at Lawson said later -- I mean earlier.

MS. ALBERT: Correct. The statement in the column on the left is from Lawson's post-hearing briefing where they are contending that the changes have severely limited the circumstances under which a user has the ability to comparison shop.

THE COURT: Okay.

MS. ALBERT: In contrast, in their user administration guide with respect to Punchout, they say that you can seamlessly browse Punchout-enabled websites. In Lawson's post-hearing brief, they say claim 26 proved to be impossible for Lawson to design around without significantly impairing functionality, whereas in the RQC customer webinar, Lawson's employees told customers that RQC contains 100 percent of the functionality customers would require.

Now, Lawson does seek to run away from its statements in its documents by saying that those were merely marketing puffery, but Mr. Lohkamp testified during the hearing that Lawson intends to be truthful and accurate in its statements and presentations to its customers.

Lawson contends now in this contempt hearing that the modification impacts the users' experience, but that is belied by representations that Lawson made to its customers that they would see no negative impact from the slight product configuration change and that RQC was actually better than RSS.

And on the right-hand side of slide 13, we have a statement from Lawson's CEO, Harry Debes, that was made in a communication to its customers after the Court entered an injunction where he said, quote, we have developed a replacement solution, Lawson Requisition Center, which we believe to be superior to the existing RSS solution.

Now, Lawson represents that users are unable to perform comparison shopping; however, Mr. Christopherson of Lawson confirmed that a user of the Lawson system with RQC and Punchout can still comparison shop among the products offered by different vendors by performing searches of different items in item master in the same way that a user of the Lawson system with RSS and Punchout

could.

Lawson's expert, Dr. Goldberg, also confirmed that users of the Lawson systems can compare items found in searching a Punchout site in the same way that comparison shopping functionality existed in the systems with RSS and Punchout.

Now, Lawson also contends that the change is significant because it impacts the requisition approval process, but this argument is really a red herring.

There's no element of claim 26 that relates to approvals of a requisition, and there was no evidence presented at the hearing that the requisition approval process took longer than for systems having RSS. No customer testified to that, no one demonstrated the requisition approval process. In fact, Lawson told its customers that RQC actually streamlined purchasing processes.

The Lawson litigation-inspired arguments about the significance of the modification cannot be squared with what its employees said internally and to its customers about the insignificant nature of the change made to RSS.

In conclusion, ePlus has established through clear and convincing evidence through Lawson's own admissions that configurations three and five with RQC are not more than colorably different from infringing

configurations three and five with RSS.

THE COURT: All right, I'll hear Mr. Thomasch on colorability at this time or whoever is going to argue it.

MR. THOMASCH: I will. Good morning, Your Honor.

THE COURT: Good morning.

MR. THOMASCH: May I first have the configuration slide.

THE COURT: Do you have these on paper?

MR. THOMASCH: This is actually just their slide.

I don't have a separate slide show, Your Honor.

THE COURT: There's 1-A and 1-B.

MR. THOMASCH: 1-A. I just want to follow up on questions that Your Honor asked of Ms. Albert and make sure that the record is complete on that. I do agree with her that, for instance, to use Procurement Punchout on configuration three or five you must have the things that are directly below it in that chain. To use Requisition Center, you need to have the S3 and the platform technology. That's accurate.

Looked at the other way, of course, you can use the S3 procurement module and the platform technology alone. Those are a self-standing configuration. That's configuration two. It's configuration one if it just has the S3 procurement and the platform technology. That's a fully serviceable operation that was at issue. If you add

Requisition Center to that without Punchout, that can be used. That's fully functional. That's configuration number two.

The other thing you asked then was over on five. You said, will electronic data interchange, can you use that by itself, and the answer was no. And as far as that answer goes, that's correct. You can't use electronic data interchange alone, but you can use electronic data interchange with just the things underneath it, with S3 procurement and with platform technology.

THE COURT: Without requisition self-service or Punchout procurement.

MR. THOMASCH: Right. You don't need those, and if you're --

THE COURT: I think she said that.

MR. THOMASCH: If you are using electronic data interchange with those that are underneath it, that's using item master and EDI together, and they accused item master and EDI of infringing claim 26 at issue in this case, and the jury said no infringement on claim 26. EDI and item master were present, and that was the theory of infringement in configuration four, and the jury said claim 26, no infringement.

Your Honor, the eligibility issue is where they're sort of all in. They -- really, after that, I

think, it's pretty much going through the motions, but they say that we're not eligible to be considered for colorability because under the *Arlington Industries* test, we can't link up what we modified to the claim element with enough connection for their purposes.

Now, the question of how much connection is necessary -- because I think we all agree there has to be some connection. The question of how much --

THE COURT: I'm not sure they do.

MR. THOMASCH: Well, I think actually their position is that the change needs to so link to the claim element that the claim element is no longer practiced, and if you change something so that you lose what they call losing the infringing capability, then they would say, well, that's good enough. That, of course, conflates the infringement analysis together --

THE COURT: What position -- what do you take to rebut their position? What does the modification do that infringes or that deals with some claim of 26 to begin with?

MR. THOMASCH: Your Honor, claim 26 has six elements. The two-part limitation on the functionality of Punchout has direct relevance to element one, two, three, and four. It does not affect element five or six, at least directly.

So it doesn't affect the creation of purchase orders or the checking of inventory. Those can be done, but it is relevant to maintaining at least two product catalogs, and it's clearly relevant --

THE COURT: One, two, three, and what?

MR. THOMASCH: Four. It is clearly relevant to selecting the catalogs to search. It puts a prohibition on the circumstances under which you can select a catalog to search. It affects the searching criteria among the selected catalogs, because if you put a limitation on what you can select to search, then you have a limitation on what you can search, and that limitation carries through to the requisition that you are building with a product of the search of the selected catalogs.

THE COURT: So I understand it, you are saying in the way you've described, the modification affects elements one, two, three, and four of claim 26.

MR. THOMASCH: Yes. Now, Your Honor --

THE COURT: And, therefore, the principles of Arlington don't apply here.

MR. THOMASCH: Correct. Arlington, I just want to note, Your Honor, it is fascinating that they go to Arlington to explain the TiVo standard. Arlington is a Middle District of Pennsylvania district court opinion not binding on this Court, of course. Arlington is a consent

decree case. They rely on consent decree cases and confession-of-judgment cases. They are not relying on cases where there was an underlying trial. There was no underlying trial.

Now, Your Honor is fully aware, if you have a consent decree, you confess judgment, then you confess judgment to everything. You can't later come back and say, well, my confession of judgment was only as to this theory, not as to that theory. There is no underlying trial to go to in *Arlington Industries*. There was in *TiVo*, and Your Honor asked us for a list of cases.

I would commend Your Honor in particular to read the Taser case and the nCUBE case, because those cases had a record of evidence, and you will see the Court in those cases doing what the Federal Circuit did in TiVo and going back and looking at the evidence. They look at the expert's testimony to see what was clearly stated by the expert.

You can't do that in Arlington for the simple reason that Arlington is a consent decree. The other case they rely heavily on was Merial, Ltd. v. Cipla. That was a default judgment. There was no trial. If there's no trial, the entire analysis is totally different.

Now, Your Honor is aware that Lawson made other changes to RSS. The changes that we're talking about, the

two-part changes to Punchout, that's not the whole story. We made other changes at a time when other patent claims were in this case. Claim one of the '172 patent had a -- had language in it about an order list.

THE COURT: You mean after the verdict was returned --

MR. THOMASCH: The verdict was returned -
THE COURT: -- there were changes made to parts
or components that aren't at issue here.

MR. THOMASCH: Correct, but they're also within RSS. That's very, very important to understanding the documents that you've been shown, is that RSS was the place where -- sort of the nerve center where all of these changes were made. So there were changes to direct -- to requisitioning technology that eliminated the use of an order list as a separate holding pen, so to speak, before you then looked at what was in your order list and then you moved some items to requisition. They changed it so that when you selected the item, you went right to the requisition eliminating something that was in the patent claim.

THE COURT: What difference does any of that evidence make with respect to the accused change that is involved here?

MR. THOMASCH: It makes -- in two very important

respects it makes a difference. First respect is that if we had argued in this proceeding that that was a big change, that change to go direct to requisition was very important, and as a result of the significance of that change the whole product should be considered more than colorably different and we don't get to infringement, then they would be correct in raising the argument that they incorrectly raise in this case.

That order list --

THE COURT: Which argument are you talking about?

MR. THOMASCH: The issue of whether the change
relates to a claim element. The change to the order list
related to a claim element in a different patent. It's
not a good enough change. It doesn't relate to the claims
in claim 26, the elements in claim 26.

By the same token, we made changes to UNSPSC searching. Again, that was relevant to claim 28 and 29. It's not relevant to claim 26. Claim 26 has no converting data step which UNSPSC, at the trial, was said to fulfill. So when you look, there are changes that are not the kind of change that should lead to a colorability and infringement analysis.

THE COURT: They don't make the claim that those changes do.

MR. THOMASCH: We don't claim that they do.

THE COURT: And neither do they.

MR. THOMASCH: Right, but we claim that the changes made to Punchout and the interaction of Punchout and item master do relate. They relate right onto the first, second, third, and fourth elements of claim 26.

THE COURT: I still am having trouble understanding what pertinence that point has to the analysis of what is accused here. In simple terms, why are you pointing me to all that?

MR. THOMASCH: The first reason, and I'll finish, the first reason was just by way of example. I agree with their argument that some changes could be made, and the change could be a very significant change but having nothing to do with the claim at issue, and in this situation, examples of that that are not relevant are the other changes we made.

THE COURT: But -- and if those were accused, then the Arlington issue would be in play.

MR. THOMASCH: And it would be properly in play.

THE COURT: But they are not. Let's leave that aside.

MR. THOMASCH: So we made other changes, and they are misusing the *Arlington* theory against those other changes, because those other changes do relate to the claims. The second reason I want to raise it is --

THE COURT: Those other changes you are talking about are the changes that you made that affect elements one, two, three, and four in claim 26.

MR. THOMASCH: Right, the changes to Punchout which are undisputed. The changes to Punchout functionality are not in dispute, and it's those changes that relate to the first four.

Now, the second reason I raise the issue of the other changes is because the verdict that came in on configuration two, three, and five affected 864 customers. Everyone who had RSS was affected by that verdict. So the changes that were made that went to the order list and the UNSPSC was made broadly to deal with the problems for everyone.

The changes we're dealing with are specific to Punchout. So you have people out there, 700 of the 864, more than 700 of them where this change has nothing to do with them. If that person says, gee, the product looks the same to me, they don't even have Punchout. Of course it looks the same to them.

THE COURT: So the point of that argument is that it helps put in context the comments of the customers and the comments of Lawson's people about the significance vel non of the changes.

MR. THOMASCH: Absolutely.

THE COURT: That's the relevance of the argument.

MR. THOMASCH: That is the key relevance, because if you don't understand that, you could think that a document that says, oh, RSS and RQC look alike, well, then maybe that's someone commenting on Punchout, but only a small portion of the people even had access to Punchout.

The ones who don't have access to it can't possibly be commenting on it. They don't have it. That's the overwhelming majority of the people that were affected by the jury verdict.

THE COURT: Is there something in the record that tells me whether the persons who made those comments, customers who made those comments, actually what they had or what they didn't have?

MR. THOMASCH: We will get there, because the comments that have been shown to the Court are people that don't have configuration three and five. The record doesn't always have that evidence in it, because they didn't want to put that evidence in. They wanted to use --

THE COURT: You had a chance, though.

MR. THOMASCH: We did have a chance. We didn't have a burden, but we had a chance. Now, the fact of the matter is, the fact of the matter is the expert witnesses on both sides have the names of the 150-some-odd Punchout

customers.

If you don't have Punchout, you're not a configuration three or five customer. So they have the full list. They did all their calculations. Everybody knows who the people are. The information was available to them. They know who the customers are, and it can be crosschecked. There's no disputing. They don't have to take our word for it. Their own expert has a list of configuration three and five customers.

THE COURT: That's not in a record that I can check.

MR. THOMASCH: I believe it is in the record. I believe through the damages case that did come in. And we would stipulate to the Court having that information. I believe it's before you already, but if there's any doubt about it, it's a fact, and both sides agreed on it, and both side preface their damages calculation on it. We're happy to have it come into evidence. More than happy.

I think you will find they are going to come back on the rebuttal and say that we say it affects the first, second, third, and fourth elements, but it doesn't because we didn't rely on that, and that's a situation where -- that's a situation where the view of *TiVo* and Wednesday's order precludes from me addressing that point. I can't respond to theirs anyway, but I will tell you that our

position is that -- that you have changes that go directly to the evidence and the theories and the issue of whether or not there's infringement of element one, two, three, and four of claim 26, and you do not have to do a full-fledged infringement analysis before you decide if something is eligible for the colorability analysis. That would turn *TiVo* on its head.

I want to turn to colorability before my time runs quickly. I want to respect the Court's limits. Our colorability analysis focused on the modified feature of the adjudged infringing product. We significantly limited the functionality of Punchout, and our case went in, from opening statement to today, comparing the differences between the functionality of Punchout in RSS and in RQC. And the functionality of Punchout is directly relevant to the issue of infringement of configuration three and five.

Your Honor heard here today a comment made -sort of surprised me because it came up late -- by
plaintiff's counsel that you don't look at the infringing
feature, you look at the product as a whole. And this
issue has been before the Court, and I don't want to
reargue --

THE COURT: I think she retrenched from that statement and said you do look at the feature. You are right, she did make that statement which I found to be

surprising, and she changed that view, I think.

MR. THOMASCH: In case she didn't, if I could show the Court the November 8th --

THE COURT: It's in TiVo. It says what you do.

MR. THOMASCH: That's fine, Your Honor.

THE COURT: I don't think that's open to dispute.

MR. THOMASCH: I think that's right in *TiVo* at page 882. So the change to the functionality of Punchout, if you get to the issue of whether its significant, there's only one answer. The change to the functionality of Punchout, of course it was significant.

Our -- defendant's proposed findings of fact at 89 to 118 lay out the evidence in chapter and verse on that subject. It was in this proceeding -- I'm not talking about prior trial testimony that I'm banned from discussing. It was this proceeding that Dr. Weaver himself said that the functionality that was extracted out of, blocked off of, that functionality was beneficial to product users. That's our finding of fact 90 with a quote.

It was a convenience, it was a time-saver, it was, quote, probably a cost-saver, it was a real benefit, and he said in this courtroom in this proceeding, it was, quote, a big deal in the context of the patent.

It's a big deal in the context of the patent.

That ends the colorability analysis by all rights. You can't have something that's a big deal but insignificant. Big deal means it's significant. In any common use of the language, that testimony is case dispositive or should be. If having the functionality is a big deal, then blocking someone from it and taking it away from them is a big deal as well.

It's mathematical. It works the same way. Dr. Weaver admitted as much, agreeing that from a technological vantage point, it was a step back by more than a decade. That's not cosmetic. That's not labeling. That's a big deal if you are in the marketplace and your product is suddenly ten years out of date, and we don't want to have a product that's ten years out of date.

We have a product that's ten years out of date for one reason, because there's an injunction and an infringed patent claim, and we respect those. So we changed our product, and we changed it to get rid of that which was found infringing.

The inventors on a 63 patent recognize it was -and this came into evidence in this case in this
proceeding through Dr. Goldberg, admitted testimony. The
inventor said it was, quote, a distinct advantage of
applicant's invention to be, quote, able to purchase all
of the selected items from all of the desired sources

without having to wait in the checkout line at each of those stores.

That's what this is about. Yes, Your Honor, you can still go to Punchout, buy something, go to another Punchout, buy something in a different requisition. You can keep opening new requisitions going through the whole thing, generating a purchase order, getting it approved, checking the inventory.

What you can't do is combine all of that and go through the checkout line one time, and the applicants, when they are trying to get the patent, said it's a distinct advantage of our technology that you can combine all sources on one requisition. You can no longer do that.

Mr. Christopherson wanted to try to have a solution that --

THE COURT: In your view, is that point even in dispute?

MR. THOMASCH: No, it's not in dispute. The only thing that's in dispute is what the inventor said was a distinct advantage and what the expert says was a big deal, the only question that's in dispute is, does a distinct advantage and a big deal mean it's significant.

The significance bar is not so high that it isn't encompassed by something that is a distinct advantage and

a big deal. The changes at issue undisputedly negatively impacted the process at the two key points in the requisition process. At the front end, it eliminated the ability to see items from any and all sources at the same time. That's what you used to be able to do.

THE COURT: What do you think about their argument that is in their papers that if it's a degradation, you don't even count it as part of the analysis because, I suppose, because it's insignificant?

MR. THOMASCH: It's absolutely unsupported by the law. It is a complete mistake of what was said in *TiVo*. In *TiVo*, if you are having --

THE COURT: You are talking about the part of TiVo which talks about we don't want to stifle innovation.

MR. THOMASCH: Correct. Because there's two ways to handle a situation. There's three ways to handle a situation when you have an infringement, and every IP lawyer in this room knows it and they deal with their customers on it, their clients on it if they're found infringing.

Now, one way is just stop selling that thing altogether. Another way is to eliminate that which was in the product that was the basis for the infringement.

That's the one we chose. Another way is if we had said, geez, we don't want to, that's really setting the product

back by a decade, let's figure out a new way to do this that is going to be an advancement, an innovation, it's so improved, it's so different that even though it has all the functionality that the infringing product has, it's more than colorably different.

If that's your argument, if you are arguing that I kept the functionality but I changed the way I did it, you better be able to argue that its innovative, because if all you did was increase a little functionality that anyone who was skilled in the art would have known how to do already, then that's not a significant change.

THE COURT: That's what they're talking about. That's what the statement in TiVo relates to.

MR. THOMASCH: Correct. It doesn't apply in a case where you are removing functionality. It's when you are keeping the functionality that innovation matters. We didn't keep functionality. The suggestion -- Dr. Weaver actually said on the stand one of the most remarkable things I've ever heard. He said, it doesn't matter how much functionality you take away, taking away functionality could never make it more than colorably different.

Under Dr. Weaver's theory, we could stop selling Requisition Center and Punchout and just sell configuration one, and we'd still be infringing.

THE COURT: That's not changing functionality. That's stopping selling the product. I'm not sure that analogy helps out very much.

MR. THOMASCH: Well, there is no support, none for the idea that removing functionality is not eligible for something to be a more than colorable change. There's none. They don't cite to any, and it's a mistaken application of *TiVo*.

I said at the front end of the process you changed -- you don't eliminate all ability to do comparison shopping. You do significantly decrease it. They show a quote from Dr. Goldberg. Dr. Goldberg said, you can go to a Punchout site, and you can see -- if you go to the Dell site, you can see Dell has three laptops, and you can look at those three laptops and comparison shop among them and pick the one you want. Absolutely true.

You always could do that, but you used to be able to say, and let's see what's over at the Apple store and let's see what's over at Staples and let's see what's in item master, and let me take a look at all of them at once. That's comparison shopping. You can't do that.

THE COURT: What is the state of the record as to whether in the first instance, example that you gave, you can go and look at the first store, and then you can save

it and then open another window, and you can look at what's in that store and save it, and then you can go to the next store and you can save that. Then when you want to retrieve the saved information, you can pull that up and put it into the same purchase order. What is the state of the record on that?

MR. THOMASCH: The state of the record is you cannot do that. Now, what you can do, you can go to Punchout site one, you could put something in the requisition lines. Then you could close out of that. It won't lose it. It will save it, but you are closed out of that session.

THE COURT: But you can come back to that session.

MR. THOMASCH: You can come back to it --

THE COURT: Or not. That's what I'm asking. Can you come back to that session after you've looked at the several other sessions and pick up what you saved in that session and decide, well, I'm going to buy that?

MR. THOMASCH: Right, but what you couldn't do, and what you said at the end is, and then combine. You could say, I've done six different shopping sessions, I've gone through the whole process, and I think number two was best. You could then go back to number two, reopen that, purchase that. You couldn't say, but the fourth one had a

different item I want, too. You can't combine them.

THE COURT: Because you have to put each one on a different purchase order.

MR. THOMASCH: You have to put each one on a different requisition.

THE COURT: Can you combine requisitions in one purchase order?

MR. THOMASCH: You can't combine items from different -- selected from different websites. Different Punchout websites can't be put on the same requisition. Can't do it.

THE COURT: I know that, but once you get requisitions and you made your requisition, can you put more than one requisition on a purchase order?

MR. THOMASCH: No, you don't put requisitions on a purchase order. It's a terminology issue. If you had item master -- they made a big deal out of this. If you had item master, you could go to item master, and you could pick items that were in stock, or you could pick special items, and they might be items that you made arrangements, I get a special price on these pens and a special price on that typing paper. Those might come from different vendors, and since you are only in item master, you could combine those. You could put those on a requisition, and that would lead to two purchase orders.

That's why we say the purchase order aspect hasn't been changed. But that's only when you use item master, and we can't be found liable for infringing through item master for reasons we'll talk about in the next half-hour slot.

They made a host of arguments -- as I say, I think really they're all in on the Arlington Industries, and you're not even allowed to consider it, because there's just no way to work with what their inventor said and what their expert said and say, the change to the functionality of the feature that's been modified is not significant, and they make arguments like, it didn't take long to do the coding, it didn't make the product hard to install, it didn't require major retraining of users, and they put documents in and they questioned witnesses and they --

THE COURT: Well, you don't really disagree -MR. THOMASCH: We don't disagree with any of
that. That is so much irrelevance. It doesn't matter how
many lines of code are involved, and if there are not many
lines of code, it doesn't matter how long it takes you to
do it or whether you have great coders or terrible coders.

The functionality of Punchout is the feature.

The functionality is not in dispute. We know exactly what it is. Both sides agree. I told you what it was in

opening statement. When Dr. Weaver took the stand, I put the opening statement slide on, I read it to him, he agreed. I put the second change on, I read it to him, he agreed.

No reservation, no argument about terms, no, well, if that's the way you want to say it, sir, that's okay with me. Yes, yes, yes. We played it straight. We told it like it is, they agreed. There's no dispute. It's significant.

THE COURT: So, in essence, there is no need in the ultimate analysis to go beyond assessing the assertions made here with respect to whether the changes are significant as made by ePlus and comparing them with what the inventor said and with what Dr. Weaver said, and if I conclude that I believe them as the finder of the fact, and that, in fact, it is significant, that's the end of the colorability analysis, and, of course, that's the end --

MR. THOMASCH: That is correct.

THE COURT: Is that basically where you are in this case?

MR. THOMASCH: That is exactly where we are. It's not basically. It is exactly.

THE COURT: Yes, I used an inappropriate word.

MR. THOMASCH: You didn't give yourself credit

for the precision which you got it. You are dead on. That's our position full stop.

Now, I do think that it was remarkably unfair to have documents coming in, and we talked about this, that just relate to Punchout -- I'm sorry, just relate to RSS or RQC without any reference whatsoever to Punchout.

That's my concern. There were lots of issues about whether or not the new user interface, which is the direct to requisition use of requisition lines to replace a shopping cart, whether that mattered, and the truth of the matter is, that whole change was behind the user interchange.

The change that was made that was relevant to the patent claim was out of sight of the consumer. The consumer looked at it, and it looked very similar, and so everybody was happy about that. We wanted that.

THE COURT: That argument essentially boils down to that the evidence to which they point, that there was no significant change, which evidence comes out of your mouth --

MR. THOMASCH: Right.

THE COURT: Really has no relation to Punchout. It relates to something else.

MR. THOMASCH: Absolutely. And let me just in my last --

THE COURT: And you can't use -- therefore, you can't use those statements in assessing vel non whether Punchout is a significant change or not.

MR. THOMASCH: Correct, Your Honor. I mean, for goodness sake, the standard here is clear and convincing evidence. It is not clear and convincing evidence that the functionality of Punchout has not been changed by looking at a document that makes no reference to Punchout whatsoever when you know full well --

THE COURT: Do you think maybe you could get up to another RPM or two so the court reporter will break her hands?

MR. THOMASCH: Your Honor, it makes no sense at all to suggest that you can take a document that doesn't reference Punchout whatsoever but references RSS and RQC when everyone in this courtroom knows we took discovery for months on other changes to RSS that have nothing to do with the case we just tried, and people are making comments on those other changes, and they say, hey, this looks great. The user interface is virtually identical, it looks just the same. It's an improvement. It's a superior product.

I mean, you've had your share of trials. That must have set off a bell. Superior? What's superior? Well, their documents say RQC is superior. Why? Because

the direct to requisition has some real benefits. We would have gone into them had that been an issue in this case. We would have talked about innovation, we would have gone through all of that, but that's not at issue in this case, but it had real benefits.

Secondly, the RQC application was designed to be able to use mobile requisitioning so you could take your iPhone, and you could be on the road, and you could go right into the website and you could go out to Punchout sites, and you could do that.

You can't do that with RSS. People said, as long as we're doing those changes, let's make it better, and they did, and so people say it's superior. No one said, oh, it's a good thing that you have to check out from every single Punchout site before you can go to the next. No one said it's an advantage you can't see item master and Punchout together. That's just not so.

So evidence that they use -- I mean one document they use that actually says Punchout, Exhibit 1030, does make reference to Punchout. It's a document that was sent to Dale Christopherson. Dale Christopherson completely disagreed with the reading they tried to give to that document, but the document says -- you will recall it -- other than what Dale so equivalently says is lipstick on a pig, there are three functional changes, one, two, three.

The third one is Punchout, and they talk about how there's a slight difference to the process.

Read Exhibit 1030. A slight difference to the process by which Punchout works. I would agree with that. The process is not changed significantly. You still go to a Punchout site, but what happens, and it says right here, but when you shop at one site, you have to close out before you can go to another.

That's the functional limitation. The functional limitation was not slight, not if somebody is a professional at requisitioning and used to doing comparison shopping between the item master items and the Punchout items and they no longer can do it. That's functionality, that's lost. That has nothing to do with document 1030.

THE COURT: What is the significance of the fact or the evidence that they argue that not one of your customers made any complaint about the change that was made to Punchout and -- or at least it wasn't put into evidence if it was. What is the significance of that?

MR. THOMASCH: There were multiple -- I think what it shows you is that in the overall deal, you know, there's a lot of things you do with this system. Punchout is a small part.

THE COURT: But there isn't any evidence that I

know of about any customer complaining about the way 1 2 Punchout or new Punchout worked, was there? 3 MR. THOMASCH: I would disagree with Your Honor. 4 THE COURT: Where is it then? 5 MR. THOMASCH: In the answers to the webinar --6 in the questions in the webinar, multiple customers 7 asked -- and we put this into evidence. Multiple 8 customers asked, if you get past this court proceeding, 9 will you reinstate that functionality. I hear that we can no longer do X and Y. Will you change that back if you 10 11 win the case. And we said, this is our product now. 12 People asked about it. 13 THE COURT: That is the answer to the question? I can go read answers to the webinar questions and 14 15 answers, and I can find where they complain? 16 MR. THOMASCH: Yes. 17 THE COURT: All right. 18 MR. THOMASCH: At the end of the day, if a 19 customer chooses not to complain, because we told the 20 customer, we told the customer that they had to make the change, that they, themselves, could be infringing. 21 22 said it over and over again. We say, you know, that you 23 should move swiftly to RQC, and you are at risk if you

don't. "At risk" was at risk of a patent infringement

lawsuit brought by ePlus.

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That's through the documents, and so if a customer gets that, they're not going to say, well, you should leave me at risk, you should let me do that. It makes sense that a customer wouldn't respond when a patent claim covers it and they themselves could be sued as a user. So that's very, very important.

There was a customer, Cleveland Central DuPage, during the testimony of Keith Lohkamp. Mr. Lohkamp specifically talked about complaints made to him by Cleveland Central DuPage. That's there as well.

Documents that I would not go through because of time but ask Your Honor to look at, 1027, a Mindy Klebe memo about Providence Health. What do we know? We know that Providence Health didn't have -- not a configuration three or five customer, doesn't have Punchout. We know that. It's not in dispute.

We have 1124 which they used today. Exact same issue. Mindy Klebe said, I tested Punchout. Lawson doesn't use Punchout. It's not in -- she says -- I'm sorry. I spoke too fast because I'm short on time. I misspoke. Mindy Klebe says in 1124, I tested RSS. There's not a word about Punchout in 1124. They didn't ask Mindy Klebe anything, not a word about it. She tested RSS. RRSS is not accompanied by Punchout. The evidence is undisputed in that regard.

THE COURT: "Ours" meaning what you use internally.

MR. THOMASCH: Right.

THE COURT: What she tested, in other words.

MR. THOMASCH: Right. What she tested didn't have Punchout, so her comments about the user interface don't relate to it. 1066 is about Scott Hanson.

Goodness, Scott Hanson installs and supervises people who install. He testified he didn't know anything at the time of these documents about the functionality of Punchout, and he still has only at the very highest level an understanding of what Punchout even means.

He is a product installer. To use his documents and to say, oh, he is head of the SWAT team, he must know, no, they didn't put on any evidence that he didn't know. They put him on their witness list. We brought him to court, and they didn't call him in the colorability phase.

If they wanted to make that argument, they should have put him on the stand. When he got on the stand, he said, I don't know about this, that's not my job. I don't have anything to do with it.

Document 1110 is a Dean Hager to Langer about no training. Again, has nothing to do with Punchout. 1266 is Dean Hager about Summa Health Care. Summa Health Care was not even a customer. They didn't have Punchout. He

said, I wrote them about the concerns you raised in the conversation, and when he testified at the second deposition, they asked him, and he said it had nothing to do with Punchout.

They are using documents that don't reference Punchout, that reference the user interface that go to the other changes, and they are trying to use them against us in this case, and they have a clear and convincing standard of proof that is wrong.

The last two I would mention would be from plaintiff's opening demonstrative. They referenced Crandall, and they referenced Children's Health. Those are not -- Crandall is not a customer at all, and there's no evidence Crandall has any exposure to Punchout.

Children's Hospital is not a configuration three or five customer. The quote that they use, RQC looks like RSS. Well, of course it looks like RSS if you don't have Punchout. It's not going to look different anyway. It's software code. The user interface is what you see. The user interface, if you didn't have Punchout before and you don't have Punchout now, there's no difference. It doesn't have Punchout on it. It looks identical. That doesn't mean that the functionality of Punchout is somehow identical. It's not.

You can't seriously argue that it is not a

colorable change to the functionality of Punchout. Their argument, and their only argument, is, don't worry about the functionality of Punchout, because Mr. Thomasch may say that it relates to items one, two, three, and four, but we didn't need any of that fancy functionality in order to infringe one, two, three, and four, so that played no part in the last case.

That argument is wrong. These were functional, significant functional changes, and the best evidence of it comes out of their mouth, their inventors, their expert. It was a big deal, it was a distinct advantage, and we blocked it, and we took it out, and there are documents in this case that show that they did it because of what Dr. Weaver testified to. I won't go there in this argument, but our briefs and our findings of fact make it clear. Thank you, Your Honor.

THE COURT: Thank you. Ms. Albert, how do you reconcile the testimony of the inventor, the testimony of Dr. Weaver, and the fact that degradation of the product which seems to me -- the utility of the product, which seems to me to be undisputed with your insignificant argument? How can I come to that conclusion, the conclusion you want me to come to in the face of that evidence that Mr. Thomasch pointed to?

MS. ALBERT: Of course, Dr. Weaver said during

his testimony that, yes, it's a big deal to be able to combine line items associated with multiple sources on a single requisition, but then he clarified that it's not required by claim 26. Can I have slide 20, please.

Claim 26, the fourth element has building a requisition using data relating to selected matching items and their associated source or sources. So claim 26 doesn't require that you have multiple line items associated with multiple sources on a single requisition.

Yes, that's one circumstance that satisfies that claim requirement, but there are additional circumstances that also satisfy that claim requirement, and that's what Dr. Weaver said when he was testifying at the hearing.

THE COURT: At this hearing.

MS. ALBERT: This hearing. And I just want to clarify, Lawson counsel referred repeatedly to changes made to Punchout. There were no changes made to the Punchout application. Mr. Christopherson confirmed that there were no changes made to the Punchout application. Lawson's own documents confirmed there were no changes made to the Punchout application, and I would refer the Court to plaintiff's proposed findings of fact 37 through 39 and 50.

So, therefore, the facts that numerous documents refer to the only change that's made as a change to the

user interface, those documents are absolutely correct, because RSS and RQC are just that. They are the user interface for the entire system. So of course the Lawson employees are referring to the only change made as a change to the user interface, because RQC and RSS are the user interface.

I want to address the comment about the fact that customers that commented may not have had Punchout; however, if we go to slide ten, which were the customers' comments, those were comments that customers made during the course of Lawson's demonstration of RQC which also included a demonstration of RQC with Punchout.

So their comments were addressed to the entirety of Lawson's demonstration during that webinar which involved a demonstration of Punchout as well, and I would refer to the fact that Lawson did not lose a single customer because of the transition of RSS to RQC, and that was confirmed by Mr. Lohkamp's testimony which is on slide 14.

Now, with respect to this big deal feature about being able to include multiple line items associated with multiple sources on a single requisition, that capability does still exist in configurations three and five.

Indeed, Lawson's own documents confirm that the capability still exists. If you would refer to slide six, that

Statement on slide six comes from Lawson's Requisition

Center and Procurement Punchout brochure, and in that

brochure that deals with RQC and Punchout, Lawson confirms

that you can still consolidate multiple types of products

and services into a single requisition and that the system

will then generate multiple purchase orders from that

requisition.

Now, Mr. Thomasch mentioned that Lawson contends that the modification relates to elements one, two, three, and four of claim 26. I mean, this is the first time we've heard this. It was not in Lawson's post-hearing brief on either colorability or infringement, but I would just mention that this theory of Lawson's relies upon a new claim construction, because the Court has already construed the selecting product catalogs to search and searching among the selected product catalogs claim elements to be satisfied by a selection of only one catalog from the at least two product catalogs included in the system.

So, again, *TiVo* says that you cannot -- you need to rely on the claim constructions that were used in the underlying trial --

THE COURT: Are you saying that his contention that the modifications affect elements one, two, three, and four depend upon a new claim construction as to what?

MR. THOMASCH: Well --1 2 THE COURT: As to what element? 3 MR. THOMASCH: It appears that --4 THE COURT: Excuse me. I said claims one, two, 5 three, and four. I mean elements one, two, three, and 6 four of claim 26. 7 MS. ALBERT: It would appear that --8 THE COURT: What new claim construction are you 9 talking about? 10 MS. ALBERT: I'm referring to the Court's claim 11 construction relating to elements two and three, the 12 selecting and searching claim elements. As to those, the 13 Court already rejected Lawson's prior contention that 14 those claim elements would require the selection of 15 multiple catalogs to be searched. 16 So they are retrenching back to the THE COURT: 17 claim construction argument on element two and three in 18 order to make the argument that the modification affects 19 elements one, two, three, and four of claim 26; is that 20 what you are saying? 21 MS. ALBERT: That would appear to be the case. 22 Additionally, element four, by its express terms, allows a 23 requisition having line items associated with either a single source or multiple sources. 24 25 THE COURT: What is the significance of that

statement in responding to the fact that the modification affects element four of claim 26?

MS. ALBERT: It's irrelevant if the system no longer allows you to combine an item selected from an item master catalog with an item selected from a Punchout catalog on a single requisition. That's not required.

THE COURT: I see.

MS. ALBERT: Nor is the combination of an item selected from one Punchout site with an item selected from another Punchout site required by element four.

THE COURT: I see.

MS. ALBERT: Now, as far as comparison shopping goes, of course the system still enables you to go to a single multi-vendor Punchout site and compare among the various items offered by the multiple vendors --

THE COURT: If you have a Punchout site that has multiple vendors itself in it, you can do that.

MS. ALBERT: You could search among those multiple catalogs in a single Punchout session, select items from multiple different catalogs associated with multiple vendors, bring those back to the Lawson user interface, build a requisition, and generate multiple purchase orders --

THE COURT: And that infringes?

MS. ALBERT: Yes. Additionally, you can select

to search among the multiple product catalogs stored in the item master and compare the items offered by different vendors with respect to those catalogs, and as Lawson's own documents and their witnesses confirm, the system can build a requisition having multiple line items associated with multiple vendors and generate multiple purchase orders from a single shopping session within the item master.

THE COURT: You are referring to slide six.

MS. ALBERT: Slide six, yes. And finally, counsel mentioned the *Taser* and *nCUBE* cases. Those cases are distinguishable because the feature that was relied upon for infringement was entirely removed from the newly accused systems. That is not the case here.

THE COURT: All right.

MS. ALBERT: Thank you, Your Honor.

THE COURT: We'll next deal with infringement, but before we do that, we'll take a 15-minute recess.

(Recess taken.)

THE COURT: I may have to interrupt this session and take a quick phone call, but if I do, you just stay in place, and we'll be combat ready as soon as I'm finished with that, and I apologize in advance.

MS. ALBERT: May it please the Court, ePlus established by clear and convincing evidence that configurations three and five with RQC continue to infringe claim 26. The clear and convincing evidence presented included demonstrations with an actual Lawson system by Dr. Weaver, Lawson's own documents, testimony of Lawson's own witnesses.

Indeed, Lawson did not proffer any witnesses to rebut ePlus's evidence concerning infringement of claim 26 using RQC configurations three and five.

Slide 19 presents a summary of the infringement evidence. Clear and convincing evidence established that RQC configuration five with item master and EDI is used to infringe claim 26. Clear and convincing evidence established that RQC configurations three and five with Punchout are used to infringe claim 26 and that RQC configurations three and five, when connected to multi-vendor Punchout sites, are used to infringe claim 26.

THE COURT: You make the statement in your brief that they offer no infringement defense. What do you see that the defendant offered by way of evidence opposing the infringement?

MS. ALBERT: I didn't see any non-infringement evidence presented with respect to the RQC configurations.

THE COURT: Do you consider that what they asked on cross-examination of your witnesses to be considered as evidence of non-infringement from their side assuming that it qualifies -- in other words, suppose that the evidence came out on cross-examination of Dr. Weaver that demonstrated non-infringement. That could be considered.

MS. ALBERT: Yes, correct.

THE COURT: But other than cross-examination of witnesses, they offered none; is that your point?

MS. ALBERT: That's my point. Now, slide 20 shows all of the elements of claim 26. As we know, claim 26 is a method claim comprising six steps, and clear and convincing evidence established that configurations three and five with RQC perform each and every step.

Now, my next slides are similar to those used in opening but now include citations to record evidence in support of ePlus's contentions for the Court's convenience.

The evidence showed that the step of maintaining at least two product catalogs on a database containing data relating to items associated with the respective sources is satisfied by RQC configurations three and five in any one of four ways: First, an item master containing at least two product catalogs; second, connections to at least two Punchout sites; or, three, connection to a

single Punchout site that hosts multiple vendor catalogs; or four, the element is also satisfied if the system has any combination of these.

For example, the system could have an item master containing a catalog and a connection to one Punchout site, and that would satisfy the requirements for at least two product catalogs.

The modification made to RSS does not prevent a user from maintaining at least two product catalogs in any of these ways, and we saw that at the trial.

With respect to the second and third elements of claim 26, the evidence showed that the sole modification made to RSS does not prevent a user from selecting the product catalogs to search and searching for matching items among the selected product catalogs as required by the second and third steps of claim 26.

As we discussed earlier, the Court has already held that the proper construction for selecting the product catalogs and searching among the selected product catalogs must allow for selecting and searching of only one catalog, and in doing so, the Court specifically rejected Lawson's claim construction argument that a user must select two or more catalogs to search.

THE COURT: In making these statements under the heading Satisfied By and the citations that you make at

the end of the numbered instances there, are you saying that those citations establish that the modification doesn't preclude any or all of those? In other words, where do I draw the proof, or are you saying that the cited authority simply stands for the proposition that the claim can be satisfied if item master does this, this, this, or this? Or multiple -- or if any of these things happen.

MS. ALBERT: The proof in those proposed findings of fact was the evidence that was adduced at trial which included --

THE COURT: I guess what I'm getting at, is it the proof that the element is satisfied if one of these things happen, or is it the proof -- is it proof that, in your view, the modification didn't preclude any of those things which are satisfying --

MS. ALBERT: It's proof that the system, as modified, still -- a user can still select one or more of the catalogs in the item master, and that was demonstrated, for example, by Dr. Weaver in a product demonstration and also by testimony from Lawson witnesses, and additionally, the evidence showed that the system as modified, you know, with the RQC module still allows a user to select, to search a Punchout catalog, or the system as modified still enables a user to select and

search one or more catalogs at a multi-vendor Punchout site.

With respect to the fourth element of claim 26, the evidence also established that notwithstanding the modification made to RSS to form RQC, the fourth element of claim 26 is satisfied by configurations three and five that require building a requisition using data relating to selected matching items and their associated source or sources.

The language in the claim clearly states that the element is satisfied by building a requisition using associated -- using items associated with one source or is satisfied by building a requisition having items associated with more than one source. And the evidence at the hearing demonstrated that RQC -- requisitions built using configurations three and five with RQC can use data relating to selected matching items associated with a single source or multiple sources from one or more catalogs in the item master, a single source from a single vendor Punchout site, or a single source or multiple sources from one or more catalogs within a multi-vendor Punchout site.

With respect to the fifth element of claim 26, the modification that was made to RSS has no bearing on the capability of configurations three and five to process

the requisition to generate one or more purchase orders for the selected matching items. Again, this element, by its plain terms, is satisfied by processing the requisition to generate either one purchase order for the selected matching items or multiple purchase orders, and requisitions built using configurations three and five with RQC can, indeed, be used to generate one purchase order for selected matching items associated with a single source or more than one purchase order for selecting matching items associated with multiple sources.

For example, we saw in Dr. Weaver's first demonstration a requisition having multiple line items associated with multiple sources. That was processed to generate two purchase orders, and that demonstration was found at Plaintiff's Exhibit 1135 and 1135-A.

We saw in Dr. Weaver's second demonstration a requisition having a single line item associated with a single source. That was processed to generate a single purchase order, and that was Plaintiff's Exhibit 1134 and 1134-A, and both circumstances satisfy the requirements of claim 26.

We also had evidence in the form of admissions of Lawson's own witnesses and in its documents that the RQC configurations three and five can, indeed, process a requisition to generate either one or multiple purchase

orders for selected matching items.

With respect to the sixth element of claim 26,
Lawson does not even contend that the modification that
was made to RSS has any impact whatsoever on the sixth
element of claim 26 that requires determining whether a
selected matching item is available in inventory. This
claim element is satisfied when a user of configurations
three or five checks whether an item is available in
inventory either through querying the Punchout vendor
inventory database, or with respect to configuration five,
through an EDI purchase order acknowledgment report that
confirms whether or not an ordered item is available in
the vendor's inventory.

Besides the demonstrations performed by Dr.

Weaver using the Lawson system produced in discovery,

Lawson's own witnesses confirmed the infringing

capabilities of RQC configurations three and five. For

example, there was testimony from Mr. Lohkamp confirming

many of the infringing capabilities of the RQC

configurations. He testified here in the transcript, page

532 and 534, he confirmed that the RQC configurations

three and five continue to have the capability to maintain

multiple catalogs in item master, that the user can select

and search among those item master catalogs, that you can

build a multiline requisition with items associated with

multiple sources.

to?

He says here, as mentioned here, you can have an item associated with vendor A and an item associated with vendor B and place both of those items in a single requisition, and when you click release, the purchase order module will generate two purchase orders, one to vendor A and one to vendor B.

THE COURT: The first question relates to element one.

MS. ALBERT: Right.

THE COURT: What does the second question relate

 $$\operatorname{MS.}$ ALBERT: That relates to searching the catalogs and then --

THE COURT: Which elements; two and three?

MS. ALBERT: Two, three, and somewhat to four, because once you get the search results, you can select multiple items for inclusion in a requisition.

THE COURT: And the last question on that slide, element what?

MS. ALBERT: That relates to four and five, because it talks about the facts that you can have an item master item associated with vendor A and an item master item associated with vendor B and place both of those items in a single requisition. That's element four.

Then the last part of that question talks about processing the requisition to generate two purchase orders, one to vendor A and one to vendor B. That relates to element five.

THE COURT: All right.

MS. ALBERT: Now, Mr. Lohkamp also confirmed the infringing capabilities of the RQC configurations when using Punchout. He testified here at pages 534 and 535 of the transcript that a user of a Lawson procurement system that includes RQC and Punchout can have multiple Punchout sites configured to the system. So that relates to the first element of claim 26.

Then on the next slide, slide 28, Mr. Lohkamp confirmed that a user of RQC configurations three and five can select items from multiple different vendors at a multi-vendor Punchout site such as SciQuest, and those items can be returned to the user interface of the Lawson system where the Lawson system requisition module will build a multiline requisition with items associated with multiple sources, here vendor A and vendor B.

He also confirmed --

THE COURT: The first question relates to what element?

MS. ALBERT: The first question relates to searching and selecting items from multiple different

vendor catalogs while in a single Punchout shopping session at the SciQuest site. So that's the second, third, and fourth elements of claim 26.

THE COURT: All right.

MS. ALBERT: Then the last question on that page refers to the fifth element of claim 26 where the system processes the multiline requisition that has line items associated with multiple sources and generates multiple purchase orders from a single requisition.

Also, if I can go back to slide nine, Mr. Lohkamp's --

THE COURT: Slide nine.

MS. ALBERT: I just wanted to say that Mr.

Lohkamp's testimony confirms what Lawson previously told

its customer Cleveland Clinic in Plaintiff's Exhibit 1022,

that with regard to Punchout and SciQuest, RQC functions

as RSS did. We support one Punchout vendor website per

connection, and when you conduct a shopping session at

SciQuest, you can come back with multiple vendors on the

same requisition with a single Punchout session.

THE COURT: All right.

MS. ALBERT: So there was also testimony presented at the hearing that Lawson itself uses configurations three and five to infringe claim 26. Both Mr. Christopherson and Mr. Lohkamp confirmed that Lawson

uses systems with RQC and Punchout to perform customer demonstrations.

On slide 29, I present here Mr. Christopherson's testimony that confirms that when Lawson conducts customer demonstrations of the RQC configurations with Punchout, it performs each and every element of claim 26. Here I've highlighted within the slide the selecting claim element, the search claim element, the checking availability of items claim element, generating the requisition, and generating the purchase order. So Lawson itself does, indeed, use the systems having RQC and Punchout.

And Mr. Lohkamp also testified that Lawson demonstrates systems with RQC and Punchout to its customers.

Lawson's own documents also confirm that Lawson uses the RQC systems to perform procurement for its own business operations, and we have here --

THE COURT: Do you take all of this evidence to mean that Lawson uses this -- uses it in their own operations or that they used it only to make sure and satisfy themselves that it did work so they could tell their customers it did work?

MS. ALBERT: Lawson uses it in its own operations to market, offer for sale, and sell the infringing configurations three and five with RQC and Punchout to its

customers.

THE COURT: That's to show that it works. I'm asking you a different question. Is there any evidence that they actually use it, the infringing configurations, in their own business?

MS. ALBERT: The evidence on slide 30 is evidence that came into the record that Lawson uses the RQC configurations in its own business to perform procurement operations.

THE COURT: All right.

MS. ALBERT: The evidence also confirmed that Lawson's customers use RQC configurations three and five to perform the steps of claim 26, and as you recall, the Federal Circuit held that there remains no serious dispute that Lawson's customers infringe claim 26.

Given that the modules that perform the claim functionality remain unchanged within configurations three and five, the Federal Circuit's holding remains true today. Of course, customers must either be continuing to use the RSS infringing configurations three and five or using the RQC configurations three and five. There is no third option, and we know from the evidence at the hearing that Lawson did not lose a single customer due to the transition to RQC.

So, I mean, we have to conclude from that that

the customers are either using the infringing RSS configurations three and five or they are using the RQC configurations three and five.

Indeed, Mr. Christopherson did actually confirm that Lawson customers use configurations with RQC and Punchout to perform each step of claim 26. He confirmed over 100 customers are using RQC configurations and that they use those systems to select catalogs to search, search the selected catalogs, build requisitions from selected matching items, and generate purchase orders from those requisitions. And this testimony is found on slide 32.

The evidence also showed that Lawson has realized millions of dollars in licensing and maintenance revenues attributed to the accused RQC configurations three and five. So one would have to deduce from that that the customers are, indeed, using the RQC configurations three and five given that they've paid Lawson millions of dollars for such use.

The evidence shows that Lawson induced its customers to use the RQC configurations in a variety of different ways. It offered RQC free of charge for download from its support website. It provided an RQC SWAT team to assist its customers with the installation of RQC.

THE COURT: There isn't any dispute that customers use RQC, do they?

MS. ALBERT: Well, in Lawson's post-hearing brief, they say variously at different portions of the brief that there was no evidence that Lawson's customers used the RQC configurations. Then they say at other portions of the brief that there's no evidence that Lawson's customers are continuing to use the RSS infringing configurations; rather, they are using the RQC configurations.

So they make contradictory contentions in their post-hearing brief, but we believe the clear and convincing evidence adduced at the hearing did, in fact, establish that the customers are using configuration -- RQC configurations three and five as established by Lawson's own admissions.

Lawson induces the customers to use the RQC configurations --

THE COURT: Do they -- is the evidence they get paid for that?

MS. ALBERT: They've been paid over \$20 million for licensing RQC and providing maintenance and support services for those systems.

THE COURT: So are we to infer from that that because somebody pays -- there's \$20 million worth of

payments to get the right to use RQC and have it maintained, installed, serviced, et cetera, that they, in fact, are using RQC; is that what you are saying?

MS. ALBERT: Yes. But, additionally, we have direct evidence that they were using it from the mouths of Lawson's own witnesses. All of the activities mentioned on slide 33 were previously held by the Federal Circuit to constitute evidence of Lawson's inducement. Lawson continues these inducing activities to this day. There is no real dispute about these activities.

Now, Lawson is in contempt of the Court's injunction not only because the configurations with RQC are being used to infringe claim 26 but also because Lawson has encouraged and assisted its customers with use of the original infringing software configurations with RSS.

And as the Court may recall, the express terms of the injunction prohibit Lawson from aiding and abetting, actively inducing, or in any way contributing to the making, use of the infringing products with RSS.

Indeed, Lawson specifically designed RQC so that it could be run in parallel with RSS. Lawson told its customers during the RQC webinar that RQC is designed to work in an environment where multiple users are using RSS and others are using RQC at the same time, and that is

found in Plaintiff's Exhibit 1105.

Lawson provided instruction to its customers for how to change the bookmarks so that they could run RSS in parallel with RQC, and Mr. Lohkamp testified that the customers continue to have this capability today.

Now, the injunction also precludes Lawson from provision of any instruction, encouragement, installation, implementation, maintenance, or support for any of the infringing products and services. Both Mr. Lohkamp and Mr. Hanson testified that in the course of Lawson's RQC customer webinars, Lawson provided instruction to its customers to enable them to continue to run RSS, and the evidence at the hearing also showed that Lawson provided maintenance and support services to customers on systems that had RSS --

THE COURT: Excuse me, go ahead.

MS. ALBERT: But Lawson continued to provide maintenance and support services to customers on systems with RSS after the date of the entry of the injunction.

THE COURT: Isn't their position that that was only for a short period of time and a few isolated instances and generally they did comply with the injunction because they gave the customers the right to download the RQC, and they can't do anything else about that? Isn't that their position?

1 MS. ALBERT: That is their position. 2 THE COURT: What's wrong with that? If they gave 3 them a download, how can they control -- what is Lawson 4 supposed to do in order to comply, in your judgment? 5 them you can't use RSS anymore? 6 MS. ALBERT: They could have disabled the RSS 7 functionality upon the installation of RQC. 8 THE COURT: In the systems then being operated by 9 the customers. 10 MS. ALBERT: Correct. 11 THE COURT: What evidence is there that they 12 could have done that? 13 MS. ALBERT: The evidence in the record is that 14 they didn't even try to do that. 15 THE COURT: But is there any evidence that you 16 can do it? In other words, I take it from what you are 17 saying you could have built a program for RQC such that 18 when you installed it, RSS would shut down. 19 MS. ALBERT: Right. 20 Is there any evidence that that could THE COURT: have been done? 21 22 MS. ALBERT: No, there's no evidence in the record to that effect. 23 24 THE COURT: There's evidence they didn't do that. 25 MS. ALBERT: Right. And there's evidence that

they specifically designed RQC so that it could run in parallel with RSS and the customers would not have to uninstall RSS.

THE COURT: Is your argument on this point just essentially that this is just simply willful blindness, that essentially what they did is enable the systems to operate in an infringing manner, put a little bit of information out, make it look like that, in fact, there was no -- that there's an alternate system out there, but they knew good and well people were going to run it because people liked it, and they just shut their eyes to the whole situation? Is that your argument?

MS. ALBERT: That is our argument, but not only did they shut their eyes to whether the customers continued to use RSS, but they also expressly instructed them and encouraged them how they could continue to use RSS.

THE COURT: Right, but the evidence of that is that it occurred in probably, what, ten instances out of a hundred customers?

MS. ALBERT: Well, they presented the instruction for how the systems could run in parallel at the RQC customer webinar that was attended by over 800 customers.

THE COURT: So they told everybody.

MS. ALBERT: Correct.

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1
              THE COURT: What is this; sort of a wink/wink
     nod/nod kind of compliance?
 2
 3
                          That seems to be what it is, or bury
              MS. ALBERT:
 4
     your head in the sand.
 5
              THE COURT: That's your theory.
 6
              MS. ALBERT: That is our theory.
 7
              THE COURT: Bury your head in the sand or
 8
     wink/wink nod/nod.
 9
              MS. ALBERT: All they checked on was whether the
     customer downloaded the RQC, and a download does nothing
10
11
     as Mr. Lohkamp and Mr. Hanson both testified.
12
              THE COURT: And they knew it did nothing.
13
              MS. ALBERT: They knew it did nothing. You have
     to actually install it before it would be operational.
14
15
              THE COURT: Even once you do install it, you can
16
     still run RSS.
17
              MS. ALBERT: Correct.
18
              THE COURT: Did they ever tell the customers, you
19
     have to stop running RSS now?
              MS. ALBERT: No. They actually expressly told
20
     them they could continue to run RSS.
21
22
              THE COURT: I thought somebody said you are
     running a heck of a risk if you keep running RSS.
23
24
              MS. ALBERT: I think there were a few statements
25
     that indicated that they told the customers they would be
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at risk if they continued to run RSS, but then they continued to provide instruction for how they could do so.

So in conclusion, the clear and convincing unrebutted evidence established that RQC configurations three and five are used to infringe claim 26. Lawson itself uses RQC configurations three and five to infringe claim 26, and Lawson's customers also use the configurations to infringe claim 26. The clear and convincing evidence also established that Lawson induces its customers' use of the RQC configurations three and five.

Therefore, Lawson is in contempt of the Court's injunction based on its activities with respect to the RQC configurations. Lawson is also in contempt of the Court's injunction based on its aiding and abetting of its customers' ongoing use of the infringing RSS configurations.

For all of these reasons, ePlus requests that the Court find Lawson in contempt. Thank you.

MR. THOMASCH: Your Honor, there are serious charges here, and a lot has been made that is simply not accurate. I want to start, because I just am offended by it. You asked counsel very specifically, does Lawson use infringing configurations in its own business. You asked that question. The first answer was a deflection. It

was, they use it to sell and demonstrate to their customers, and you went back and you said, does Lawson use infringing configurations in its own business, and the answer you got was that they use RQC in their own business. Yes, they do. They don't use infringing configurations.

THE COURT: But basically isn't that an answer that because she thinks RQC infringes, they are using infringing configurations?

MR. THOMASCH: No. The infringing configuration is defined in the contempt order. There's no dispute between the parties as to what it is. It is a series of modules. One of those modules is Punchout. Punchout is in configuration three, Punchout is in configuration five.

Let's just start with the fact that if you don't have the Punchout module, you are not possessing an infringing configuration. Full stop. There are not two sides to that issue. There is one side to that issue.

THE COURT: Are you saying then that the record establishes that Lawson does not use Punchout in its own operations?

MR. THOMASCH: I am saying exactly that, and I would direct the Court to defendant's proposed finding of fact 320. The evidence was in, it was uncontradicted, and Your Honor deserved a straightforward answer. It's not an

infringing configuration if it doesn't have Punchout. We don't use Punchout in our own business. That fact is not in dispute.

THE COURT: What finding of fact are you saying?

MR. THOMASCH: 320, Your Honor. Defendant's

proposed finding of fact 320 was a very carefully phrased
series of answers to avoid answering the question Your

Honor asked.

Now, the infringement argument, as Your Honor understands, is one that I don't believe we ever get to. I don't believe the Court ultimately needs to write a decision on infringement. I don't think it's appropriate to have argument on infringement, and my hands are tied in trying to do so given that we have a fundamentally significantly changed product that doesn't fit into the infringement analysis that was used at the first trial.

But I have limitations on what I can say, and I'm going to try to make a couple of specific points within Your Honor's framework that you set out in Wednesday's order, and then I'm going to move over to RSS, but I want to deal with RQC first because it's important.

Dr. Weaver was their evidence of infringement.

Dr. Weaver put forth two modes of alleged infringement.

They were separate, they were distinct, and the distinction is important because there are two

configurations at issue.

His first mode of infringement was the item master EDI route. He did a demonstration that showed how you can go through the first five steps, making a selection of items from the item master, and then he testified that you could then add on a confirming inventory step using EDI.

He then did a second infringement demonstration. He used Punchout only. He went to one Punchout site, Staples. Cross-examination made clear that which was a little vague on direct which was these were entirely separate examples. There is no overlapping. You don't select in one example and search in the other. You don't build a requisition in one with item master and then send out a purchase order with Punchout.

It doesn't work that way, because the new configuration, of course, does not allow you to combine item master and Punchout. So they have to be distinct. That's the whole point of the first of the two changes, is you have to have them distinct.

Now, why is that important? ePlus argues collectively as to configurations three and five in its infringement analysis, but that's wrong because three and five are different in how they work. If you use item master, you can only perform the confirming inventory

check through EDI. So item master and EDI are married up together.

If you are using Punchout, then Punchout can operate on its own to both allow you to -- in Punchout you can actually select a catalog, and you can build a requisition, and you can go forward and check inventory with Punchout, but it's different. Item master doesn't allow that, but item master married to EDI is a different story.

When they questioned our witnesses, they didn't distinguish between which route are you talking about, so, for instance, in slide 26 that you were just shown, Mr. Lohkamp is asked about item master items A and B and how you could put them together on the same requisition. They are correct. Mr. Lohkamp answered the questions. He didn't fight. He answered correct, yes. He gave the answers.

But what are the questions? The questions asked on slide 26, if a user using the S3 procurement system including RQC searches the item master, that user can select multiple items for inclusion in a requisition that can be purchased from multiple different vendors; correct? And he said, yes.

Now, Your Honor, you have to go to the claim 26. Claim 26 doesn't ask for a selection of items. The second

claim element in claim 26 is, quote, selecting the product catalogs to search. You cannot do that in item master.

You search items in item master. You don't search catalogs in item master.

They asked Mr. Lohkamp about item master, and they didn't use the word catalog. They used the word catalog when they spoke to Mr. Christopherson. They did that in slide 32 which references catalogs but doesn't reference checking inventory. There's two ways to do it, and there's six claim elements, and they have to find that somebody did it one way, and they hit all six of those claim elements, and they don't do that, but item master and EDI, that can only be done in configuration five. You couldn't do that in configuration three at all.

Dr. Weaver made no -- he admitted that. He had to admit that. The transcript at 766, he conceded that if you are using configuration three, the only possible way to infringe is with Punchout, and he said only configuration five is claimed to be infringed without Punchout.

But configuration five does not allow for infringement by item master and EDI. It is absolutely clear, there is no evidence to the contrary. Item master does not allow the selection of discrete catalogs for searching as element two. Dr. Weaver tried to slide

through that. You asked him when he got on the stand, it would be helpful if you'd tell me, you know, when you are reaching each one of those steps, and he said, you know, it will be easier, I think, if at the end I summarize it all.

So there was never a time when he said, I'm now performing the second element, because he never did perform the second element. And in the end, he said, well, I did it all together, did two and three together by using UNSPSC searching.

UNSPSC searching searches for items. If you search for laptops, you get all the laptops that are in item master. It doesn't come up by catalog.

THE COURT: What is the difference between a product and an item?

MR. THOMASCH: A product can be an item, an item can be a product, but it's not a catalog. You defined catalog. We will live with your claim construction happily, and we'll talk about claim construction in a minute, but you defined what a catalog is, and item master does not allow you to select a catalog to search.

What item master allows you to do is to -because catalog is linked to a vendor. So he, Dr. Weaver,
identified three separate catalogs that he was picking
items from, Diablo, Office Max, and Baxter.

He never selected Diablo to search. He never selected Office Max to search. He never selected Baxter to search. That wasn't an oversight. It can't be done. It doesn't allow it. So if you put in laptops, you will get every laptop sold by any of those and any other vendor who is in your item master. That's what happens. And if you put in Dell laptop, you would get every Dell laptop, whether that Dell laptop was sold by Dell or sold by Office Max. You get them all. You cannot say, I'm going to select a catalog.

Dr. Weaver's testimony was unambiguous. It was clear. It is evidence. Cross-examination is evidence. There's an element of the claim not practiced, no proof that it can be practiced, and, frankly, this is -- the rules about not rearguing should apply two ways. First, we have never suggested that we can reargue or retry the first case. Never.

We have said that we should look at the case to understand what happened which is different than retrying it. We're not trying to get a different outcome from the first trial. We're trying to understand what the outcome was of the first trial.

They are actually trying to retry the theory that item master and EDI infringe claim 26. They tried that, they tried it at the first trial. There was a judgment of

non-infringement. Claim 26, non-infringement for configuration four which is item master and EDI. The fact that configuration four doesn't have RSS is utterly irrelevant to that.

RSS does not prevent you from combining item master items and EDI, and that's what they testified to, and the jury rejected it. They don't get to reargue what they argued and lost.

So much of their evidence is about how you can do things through item master alone, because, yes, we have conceded that if item master alone contains items from multiple different vendors, you can take those items, and you can put them on a single requisition, and you can generate multiple purchase orders.

We have never taken issue with that. That is irrelevant to this case. It's been all through the evidence, they're talking about item master, but item master without Punchout has never been found to infringe, and they don't get to argue it for the first time here.

To infringe you must use Punchout, not Punchout alone. We've never said that. You have to use Punchout with RSS and with the underlying componentry. That system, which can operate without Punchout, when used with Punchout allows you to do requisitioning. The way that system was configured at the time of the first trial

allowed you to infringe claim 26. We have changed Punchout, and in so doing, we have changed the ability of Punchout alone to infringe.

And so there's two separate routes. They proved infringement with regard to neither, but they absolutely can't even try to prove infringement on EDI and item master because it's been litigated, it's been resolved, and we don't get to lose it when we won it.

Now, I want to go to the issue of claim construction because, you know, you set this up, and you said colorability and then infringement. And so the plaintiff gets a rebuttal, at least did before. They used their whole time this time but last time saved time for rebuttal.

They got up on rebuttal, and I didn't think it appropriate to object, but the first comments are about claim construction. Well, now is the time to talk about claim construction if we're going to talk about claim construction. The *TiVo* case could be not be clearer at page 883. The issue of claim construction comes into effect at the time of the infringement analysis. You don't get to the infringement analysis if the product is more than colorably different.

And it's very important, and it makes a whole lot of sense if you think about it, because --

1 THE COURT: Are you saying that you can't 2 consider even the concept of a claim construction, not in 3 finally deciding whether there's colorability but in 4 analyzing the issue of colorability? 5 MR. THOMASCH: Yes. Claim construction does not 6 relate to colorability. 7 THE COURT: You can't even consider what was 8 said? 9 MR. THOMASCH: No. THE COURT: So you have to do it in a vacuum? 10 MR. THOMASCH: No, Your Honor --11 12 THE COURT: You have to make colorability in a 13 vacuum? 14 MR. THOMASCH: No, absolutely you do not do it in 15 a vacuum, Your Honor. You don't. Now, I'd like to answer 16 that question, but I think you issued an order to me two 17 days ago that says I can't answer your question. 18 THE COURT: I just want to know if that's your 19 position. 20 MR. THOMASCH: Our position is not that you look at it in a vacuum. You do not look at it in a vacuum, but 21 22 you do not look at it against claim construction rulings. 23 I didn't ask that, though. I said, THE COURT: can you consider the claim construction as part of the 24 25 context in which you are analyzing the colorability

question, not in making the comparison, not in making the ultimate decision. Your answer is no, you can't consider it. It's as if there's no claim at all; right? No claim construction at all, doesn't exist.

MR. THOMASCH: No. You look at the product. You look at the features of the product that were modified, and the problem is, what they're trying to do is say that the features fit some other claim construction. In this case, they've been telling you about a claim construction that really was a construction of a different claim, a means plus function claim.

when the claim construction came up. Because the product has been changed, if we were going to have a new trial, and that is the option, the right course of conduct here is clear. This product is more than colorably different, this case should be dismissed, and if they think we infringe they should sue us, but when they sue us, if they sue us, we will be able to take that lawsuit, and we will be able to defend ourselves utilizing claim construction and evidence of invalidity that relate to this product.

THE COURT: How could you, in another case involving the same patent, come up with a different claim construction?

MR. THOMASCH: Not a different --

THE COURT: You'd be precluded on it. They said it's dealt with in the Federal Circuit's decisions.

MR. THOMASCH: Not a different claim construction. There was no claim construction of the fourth element of claim 26. It was not construed. They would like to read a claim construction of a different claim and a different element and say, well, if you read it that way, it only makes sense.

No one asked for a construction as to the fourth -- the fourth element of claim 26, because in regard to the product that was being tried, it wasn't important. Everybody conceded that that product had the capacity to combine together multiple items from multiple sources. Everybody knew that, so no one asked for a construction, and the Court didn't give a construction.

That construction would be very important. We might win it or lose it, but we have a right to ask for it. We would never have asked for it at the first trial because it was wholly irrelevant at the first trial. That's because the product was a different product at the first trial. That's the problem here.

THE COURT: I still don't understand what your point is here. I'm sorry.

MR. THOMASCH: My point is, Your Honor, is that the fourth element, the fourth element has never been

construed.

THE COURT: What are they doing now to construe it?

MR. THOMASCH: They're just assuming that the construction is satisfied by one item even if the system does not have the capacity to have more than one item from different sources.

THE COURT: You mean they are applying the plain language of the claim.

MR. THOMASCH: Actually not. The plain language of the claim says -- when it says sources, it has a paren, an S, and a paren, and we would say -- just to be clear, we would say that if you have a system that has the capacity to put something from one source or multiple sources on, then you infringe regardless of whether it's one or more.

It doesn't have to be more than one, but it has to have the possibility of being more than one or the claim makes no sense. The paren S paren makes no sense if -- Dr. Weaver talked about one or a hundred. That's a different thing than one or one. When you are using Punchout, as I said, you have to distinguish. Item master, EDI is out. We litigated it, and we won.

Punchout is the accusation. Punchout functionality allows one source and only one source, and

when that's the case, you are not infringing, and we would say. Now, we would say that.

Now, whether that's true or not depends on claim construction that's never been rendered, never been asked for, and does not have anything to do with the colorability section. That was my point, was that she was arguing claim construction, and the Federal Circuit's decision in *TiVo* talks about claim construction in the context of infringement, because you only get to infringement if the product is not different. If the product is not different, the same claim construction makes sense.

If the product is different, which is the case here, new claim construction -- it's not different. New claim constructions --

THE COURT: How can a claim construction differ on the basis of whether it's a different product? The claim construction is an interpretation of words, not an interpretation of the product. In fact, if I interpreted it with relation to the product, that's an error.

MR. THOMASCH: Case after case after case says that courts don't have an obligation to construe every word in a claim. You only construe claim elements where there's a dispute, where the claim construction matters.

THE COURT: That's beyond dispute. You made the

statement -- you are trying to make a statement about claim construction and product, and I don't understand what the relation -- I thought in interpreting claims, you interpreted the word of the claim, not the product --

MR. THOMASCH: You do --

THE COURT: -- that's used as an illustration of how the claim functions.

MR. THOMASCH: You are 100 percent correct, Your Honor. You are 100 percent correct. But you are missing my point, and that's because I'm not articulating it well.

The theory of infringement, the theory of infringement that a plaintiff brings to the courthouse will lead to a dispute about certain elements of the claims. Based on that theory, you'll see which elements of the claims are in dispute, and you will then limit the claim construction to only those proposed by the parties on those that matter.

What I'm saying is that with the changed product, they had to change the theory of infringement. By changing their theory of infringement to now say that one and only one Punchout vendor site is sufficient to fulfill the fourth element of claim 26, by changing their theory, they now are putting us in a situation where that would be contested.

It wasn't needed to be contested at the first

trial. There was no dispute at the first trial. There would now be a dispute. It's not --

THE COURT: How are they changing their theory?

MR. THOMASCH: They are changing their theory

because their theory now is that if you have the capacity

to only have an item from one source on a requisition, if

that's your maximum capacity, which is what it is with a

regular Punchout website, if you only have that capacity,

that's enough to infringe they say now.

They never said that at the last trial. Their theory was directly to the contrary. They sold the jury on this unique ability to combine things from multiple sources. We eliminated that ability. That's why our product is more than colorably different and why our product can't fairly be evaluated on infringement, because we are -- we have -- they have a new theory of infringement, the one and one only. Their old theory was one or a hundred. Their new theory is one or one. Those are different theories.

Your Honor, because I don't want to go into what was alleged and proved at the last trial, I want to move ahead and deal quickly with RSS, because the misinformation there has been manifest. Let's start with the obvious. An injunction came down on May 23rd, 2011. Since that date, an infringing configuration as defined

with RSS has never been sold. We stopped selling it, we decommissioned the RRS product.

I understand there's an issue --

THE COURT: How can you say you decommissioned it when there's no evidence that the customers who are using it have stopped using it?

MR. THOMASCH: The decommissioning is a term of art. It's in the decommission notice.

THE COURT: What does that mean?

MR. THOMASCH: It means that we stopped supporting it. You can no longer give -- if you have a problem with your RSS, you can't get help. If you went to the website and said, how do I operate RSS, there's nothing there to tell you. You get no information about RSS, no support about RSS.

THE COURT: You bought it, and you know how to run it. Why do you need to go back and get instruction on how to run it again? Your customer is using a product they've used for years.

MR. THOMASCH: Your Honor talked about people paying \$20 million. They pay that money --

THE COURT: She talked about it. I was asking her a question.

MR. THOMASCH: It came up in a prior discussion. It came up because this is software. Software problems

happen constantly. People have maintenance because they have problems, and if they have a problem on RSS, it doesn't get solved. They get no support, and they can't go to the website, they can't get maintenance. There's nothing there.

Now, we should define what the dispute between us is, because there's no evidence that we sold it. There's no evidence -- there's no dispute about the fact that we control some of our customers. We host their systems.

Other customers, I would say, we don't control them, but we darn well have an awful lot of influence. Those are the ones where we're the administrator of their system.

The evidence is undisputed, for those customers who we hosted, we converted them. We installed them, we had them up and running on RQC. For those that we administer --

THE COURT: But you didn't take out RSS.

MR. THOMASCH: You don't take out RSS. RQC goes over the top of it, and RQC then replaces RSS, and the prior functionality of RSS with respect to Punchout is altered, it is blocked, it is diminished, eliminated.

THE COURT: I thought Mr. Christopherson said you could run them in parallel as long as you changed the bookmarks.

MR. THOMASCH: If you are a system administrator

and you do some sophisticated changes, you can change the bookmarks to allow yourself to do that. I want to go to that, but that's not what happened with regard to those we hosted and those we administered.

Maintenance ended. Maintenance ended, we took everything off the website, we stopped doing that.

Service ended. There is uncontradicted testimony. See the DX-587. See what Scott Hanson says and ask yourself, is this a company that took my injunction seriously. They made Scott Hanson a big witness. I commend Your Honor to read DX-587 where he tells his people, don't do anything.

Indeed, I got to tell you, Your Honor, we had a company so scared they didn't want to touch RSS. He says, don't install it, don't uninstall it. Just put in RQC.

RQC is our product. Don't get near RRS, you may not service RSS.

That document doesn't require experts. Read DX-587. What's at issue is support. Service was Scott Hanson. Support was Elizabeth Homewood. Support is the issue about when people call up, 7- to 8,000 phone calls a month, and ask questions, what do they get told. That's the support.

Now, there are a number of interrelated claims that have been made here, Your Honor, one that we designed RQC to run in parallel; two, that we told some customers

how to run them in parallel; three, that we gave service to other parts of the configuration after a download of RQC without having proven that the person who got the service to other parts of the configuration was using RQC and not RSS; and finally, that we didn't insist on uninstalling.

The last one really is -- think about it. We sell a product to the federal courthouse. The federal court has to buy supplies for court personnel, so we sell them a procurement product. We can't go into the federal courthouse and uninstall their products. We can make new products available, we can make the new product the one that we're going to support in the future, but we can't uninstall documents --

THE COURT: You can say RSS infringes, clerk's office, stop using it.

MR. THOMASCH: Yes, we could.

THE COURT: Did you do that?

MR. THOMASCH: Yes, we did. I would ask Your Honor to review the following documents: PX-1105, PX-1057, and PX-1002, 1002. This is the famed webinar and how that played out.

THE COURT: Which is the webinar?

MR. THOMASCH: Well, that's what I was going to explain. 1105 are the questions that were asked live, and

you can see in very isolated instances a number of questions were answered on the spot, very few. 1105 is the questions.

1057 is an internal draft of the answers to the questions. So the question number comes off of 1105, and then you have the internal draft of the answers. That draft did not go to customers. They want to make a big deal about one of the answers. Because it was on an internal draft, it didn't go to a customer, didn't induce anyone to do anything.

Then Exhibit 1002 is the webinar. The webinar has 295 questions. That's the final one. We took the questions that came in off of 1105, and we answered them in Exhibit 1002, and we posted the answers on the website.

I ask Your Honor to read the questions and answers in their full, not to look at cherry-picked examples but to read them in the full. First, you will not find anything where we instruct people how to run in parallel. There are statements that it can be run in parallel. There is no instruction, and there is certainly no inducement to get them to do so.

But to answer Your Honor's question, we say over and over again, customers are strongly encouraged to make this change from Requisition Self-Service to Requisition Center as soon as possible to allow for continued support

by Lawson and to mitigate any future risk of infringement actions brought against individual customers. We're telling people you are at risk of being sued and we're not going to support you, so do this as quickly as possible.

We responded to that at questions 12, 22, 39, 45, 53, 107, 130, 136, 271, 275. Similar responses at 25 and at 29. At 29, customers are strongly encouraged to make this change from Requisition Self-Service to Requisition Center as soon as possible to allow for continued support by Lawson and to mitigate any future risk of infringement claims brought against individual customers.

Question 106, answer to question 106, we recommend you install RQC as soon as possible to avoid a potential interruption in support. Not to download it, to install it. 66, we recommend you install RQC as soon as possible. Questions three and 143, customers are encouraged, however, to stop using RSS. Lawson will only support RQC, and customers will mitigate risks by moving to RQC. 157, it is risky to wait to mitigate. We strongly encourage you to do so quickly.

I ask Your Honor to read the document and say, is this a secret wink/wink nod/nod plan, because if it is, find us in contempt. It's not. It's not even close.

It's a plan to get people to do something that's going to be a problem for them, but we want to get them to do it,

and we told them if you don't do it, it's risky because we won't support you, and you will be subject to patent infringement actions.

Read the document in its entirety, and you cannot draw the conclusions that they have tried to spoon-feed to the Court by taking isolated examples, and, again, they know who our customers are. They didn't go out, and they don't prove a thing. I would say to Your Honor that in a contempt case, if they want to show contempt with RSS, they must show that a configuration three or five customer continued to use RSS after the applicable effective date of the injunction which differed depending on whether you were one of the 277 health cares or not, and they need to show that we provided service to that customer.

MR. THOMASCH: None. None. And during opening statements, Mr. Strapp made a big deal about the possibility that customers might be still out there running RSS in parallel, and Your Honor interjected, and you said at page 23 of the transcript, are there systems out there right now that are running RSS? The answer was an implication that there may well be, that's what we learned in discovery, the discovery, of course, 14, 15 months ago in December of 2011. Then I got up. I said right at the beginning of my opening, quote, you will not

hear any evidence that any of Lawson's customers are running RSS.

THE COURT: Is it your view that they cannot meet the clear-and-convincing-evidence standard on this aspect of the case without having testimony from customers that during the period at issue following the injunction, the customers were running RSS either alone or in parallel with RQC?

MR. THOMASCH: They need two things. They need that, and -- if a customer is running RSS, that is not an infringement of the -- that is not a violation of the injunction unless we then provide support to that customer. If we have a customer who just says, hey, I like RSS, I'm going to keep using it, then we have to say, not with our help, you're not, and we have to disassociate ourselves from that customer, and in one instance that happened. But that's different. They have to have someone who is doing it, and then we have to actually support it.

There's no proof of that. I made a statement that there would be no proof that customers are doing that today. My statement was true. I had confirmed it before I said it, and nothing came in at trial to contradict me, nothing, and the brief, the reply brief says that I didn't prove that there was no evidence. That one --

THE COURT: Well, you didn't.

MR. THOMASCH: That's right, I didn't. I didn't because I believe in the burden of proof, and the burden of proof at all stages of this proceeding is on the plaintiff, and it is a heavy burden, and that heavy burden is not met by raising questions. The heavy burden can only be met by evidence.

They did not introduce the evidence. To the extent that they came up with anything, they came up with a series of early isolated mistaken and corrected phone calls out of the thousands per month that occur, and they made a big deal about Western Lake Superior Sanitary, and they said, that's not a health care customer; correct?

Western Sanitary. Of course it's not a health care customer as if that's damning evidence.

What's the reality? They're not a configuration three or a configuration five customer. They're not in this case. They're not in this case, but, nevertheless, they said, oh, you told -- you answered a question about RSS with them and that took place on the 9th day of June, 2011, and on the 15th day of June, 2011, they called back for a call after installing RQC. Six days later. Exhibit 1058, they had installed RQC six days later.

Is it contempt that there was a phone call on June 9? That's not what contempt is. We made a real

serious effort. We took this injunction very seriously.

We took a design-around. We tried. Whether we succeeded or not could some day be determined in another infringement trial, but this is the wrong mechanism for doing so. This is not a contempt case, and it is not even close. They did not prove anyone was using this product and received service from us.

It is not enough to say it's theoretically possible. Theoretical possibilities are not contempt, particularly when we don't control that theoretical possibility.

And you asked -- you just asked did anyone say it was possible to do this disabling step. Answer, no, there was no evidence on that. Now, they had a source code expert, Mr. Niemeyer. They didn't call him to testify. They don't want to make that part of the case. They don't want to get there. They don't want to talk about specifics.

They want to make allegations, and they want to say we didn't disprove them. Their brief is replete with Lawson didn't show this, Lawson didn't prove that.

Your Honor, I didn't need to say a thing in this trial. We don't have the burden. They never carried the burden, and they didn't carry it on colorability, and they didn't carry it on infringement, and they haven't shown

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that somehow other than those two ways we are somehow in contempt of Your Honor's -- we have tried, we have made mistakes potentially. If we did, they were isolated, and they were corrected. There is no wink/wink nod/nod. THE COURT: The record is pretty clear that you made some mistakes, isn't it? MR. THOMASCH: The record is clear. I said we made mistakes, and we corrected them. THE COURT: You said possibly. MR. THOMASCH: No, we made some mistakes. We made some mistakes. That's not what this is about. THE COURT: The mistakes aren't contempt is your point. MR. THOMASCH: They are not. They are not. THE COURT: All right. MR. THOMASCH: Thank you, Your Honor. This is my last opportunity. I do want to thank you again. injunction was obviously a very serious issue. I had a conflict that took me to Sacramento, California, and you were good enough to oblige me to allow me to make that argument, and I really do appreciate that. THE COURT: All right. I think Mr. Thomasch may have gone a little over his time, so you get a little bit of extra.

MR. MERRITT: He's into you for about 16 minutes.

THE COURT: Well, you know what? That happens every once in a while. Sometimes you can't control all the dynamics. We are not as stringent as --

MS. ALBERT: I think I still have a few minutes left on my time, and I'm going to try to stay within the time limit.

THE COURT: Tell me this: Have you changed your theory of infringement because of the argument you are making about item master and EDI, because you did lose a configuration four argument at the trial, and he says you are trying to stick them with that coming through the back door and that you are doing that by virtue of a different -- of a construction of claim -- element four which would take the word S out of items, in essence.

MS. ALBERT: Okay.

MR. THOMASCH: Your Honor, I'm sorry to interrupt, but you were quoting me. Those are two separate things they said. That is not why they lost with configuration four. I was not making that argument.

THE COURT: I'm not saying that. I didn't mean to say that. I'm saying that you are -- the way you are trying to get the item master and EDI into the case is through a construction of element four.

MR. THOMASCH: I want to say we did not argue that, and we don't take that position.

THE COURT: You didn't argue that now? 1 2 MR. THOMASCH: No. 3 THE COURT: What were you arguing when you were 4 arguing about four, element four talking about not 5 having -- that they went from a hundred to one? 6 MR. THOMASCH: That went to the Punchout only. 7 The two configurations, EDI and item master, the issue 8 about the fourth element, that issue is unique to Punchout 9 alone. 10 Item master can have multiple items on there. 11 That can possibly exist. I agree with counsel on that. 12 They tried to argue and they lost, and they lost for 13 different reasons. 14 THE COURT: All right. As to Punchout, are you 15 changing your theory --16 MS. ALBERT: We are not changing our theory, and 17 indeed the -- well, I don't know if Your Honor recalls. 18 Lawson made this contention in its post-trial JMOLs that the verdict could only be sustained on the basis of the 19 20 Punchout module. ePlus opposed that. You denied the 21 JMOL. 22 We went up on appeal. In our briefs to the Federal Circuit, we specifically briefed the fact that 23 24 claim 26 could be infringed in multiple different ways. 25 The Federal Circuit decision addresses item master, EDI,

Punchout. It addresses all of the components of configurations three and five and how those components are used in the context of claim 26, and I would refer Your Honor to ePlus v. Lawson Software, 700 F.3d 509 at pages 514 and 520.

We're not changing our theory, and, indeed, *TiVo* says there is to be no retrial on elements conclusively established at trial which remain unchanged. It's undisputed that item master has not been changed. It's undisputed that EDI has not been changed.

These infringement issues, as you'll see in the Federal Circuit opinion, have been conclusively established, affirmed on appeal, and are now law of the case.

THE COURT: He also says -- I made a mistake as to what I'd written down. I can't read my own writing. He also says that item master and EDI don't violate element two.

MS. ALBERT: Item master and EDI. That issue, again, was already addressed in the underlying trial.

It's already been decided at the Federal Circuit. They've lost on that issue. It's law of the case. We can't retry whether or not you can select catalogs --

THE COURT: He says item master can't select -that you can't -- he can't meet the selecting product

catalogs to search element. You can add EDI and item master together.

MS. ALBERT: That was Lawson's contention at trial. They lost on that issue with respect to configurations three and five. That's been conclusively established and affirmed on appeal, and, moreover, the modification that was made to RSS to form RQC has no relationship to item master at all, nor does it have any relationship to the capability of searching item master. The functionalities remain unchanged, and *TiVo* tells us there is to be no retrial on elements conclusively established at trial which remain unchanged.

Now, as to the claim construction argument with respect to element four, *TiVo* prohibits the Court from reinterpreting the patent. It says specifically --

THE COURT: Was there a claim construction on element four?

MS. ALBERT: There wasn't, but no one asked for it in either the underlying trial or in this proceeding. They never asked for it. Under TiVo, TiVo directs the Court that in making the infringement evaluation in a contempt proceeding, out of fairness, the district court is bound by any prior claim construction that it had performed in the case.

THE COURT: What if there's no claim

construction? He says you are trying to change the claim construction -- I mean you are trying to use this against the different product and that, therefore -- and that product doesn't offend element four.

MS. ALBERT: Well, as Your Honor was mentioning during the colloquy with Mr. Thomasch, the claim construction is to be considered in light of the intrinsic evidence, and the most valuable intrinsic evidence here is the language of the claim element itself which says building a requisition using data relating to selected matching items and associated source --

THE COURT: So does that include data relating to a selected matching item and its associated source?

MS. ALBERT: Yes. It also includes a requisition that would have data relating to multiple selected items associated with multiple sources.

THE COURT: All right.

MS. ALBERT: Now, as far as whether or not Lawson uses RQC configurations three and five, Your Honor's original question was, does Lawson use RQC configurations three and five in its business. I said yes. It is, indeed, a business purpose to use those systems to try to sell those systems to customers or for demonstration and training purposes.

THE COURT: Yes, but I also asked you whether or

not they use -- this was related to slide 30. Whether they have installed and used RQC for its own procurement operations as in its own business, and he says, no, and the answer to that is in their finding of fact number 320, I believe, and you said, yes. I don't think you cited the finding of fact or evidence, but you may have and I didn't write it down.

MS. ALBERT: The evidence that we rely on, some of which is found on slide 30, is the statements of Lawson's own personnel indicating that Requisition Center is installed here, and Lawson moved to Requisition Center with one day's work.

THE COURT: Does that mean in their own business operations is the only question.

MS. ALBERT: Mr. Christopherson testified that Lawson uses the RQC systems in its own business operations for procurement.

THE COURT: My recollection is that there was testimony that says that, and I don't know where it is, but I just have felt that that was true. In reading some of the briefs, I remember coming across that and saying, yes, I remember that testimony.

MS. ALBERT: Yes, he did say that. I think the dispute with Mr. Thomasch may lie in whether or not Lawson's internal procurement systems with RQC also

include Procurement Punchout.

THE COURT: Yes, that's his point. It says, Lawson does not use Punchout. That was his point as demonstrated in finding of fact of his, 320.

MS. ALBERT: And I think at the time the documents that are cited on slide 30 were drafted, Lawson had not installed Procurement Punchout in conjunction with the RQC systems. So that evidence was evidence directed to only an RQC system, and it was unclear whether or not Punchout had been installed.

THE COURT: Is there any evidence since these documents were prepared, any evidence in the record that Lawson uses RQC with Punchout installed?

MS. ALBERT: The only evidence in the record that Lawson uses RQC configurations with Punchout are -- is the testimony of Mr. Christopherson and Mr. Lohkamp that they use such systems to perform customer demonstrations. But this type of use is also an infringing use.

THE COURT: I'm not suggesting that it isn't.

The issue is whether you make a finding of fact that they use it in their own business as opposed to using it for a business purpose which is -- it's just a matter of accuracy.

MS. ALBERT: Well, our findings of fact, I believe, said that Lawson uses the systems with RQC for

internal procurement which was Mr. Christopherson's testimony, and then also Lawson uses systems with RQC and Punchout to perform customer demonstrations for sales purposes, marketing purposes, and training, and the Federal Circuit specifically found that the fact that Lawson demonstrated its systems to customers was evidence of direct infringement, and I would cite you to the Federal Circuit opinion at 700 F.3d at pages 520 through 521.

THE COURT: All right.

MS. ALBERT: Now, with respect to the issues relating to the customers' ongoing use of RSS, the testimony --

THE COURT: His basic position is it doesn't make any difference if the customers still use it. The only violation of the injunction would be if the customer is using it and they service it, help maintain it, et cetera.

MS. ALBERT: But there was evidence in both Lawson witness testimony as well as documents that customers having RSS live in their systems were being provided maintenance and support and instructional services by Lawson after the date of the injunction.

THE COURT: Yes. What I think he says is, yes, that is true, they made a mistake, and that if you look at the picture as a whole, what has happened is that that did

happen, but they realized -- they shut that operation down fairly quickly, and while there was several statements in the webinar that would argue to the contrary, if you look at the final statement of the webinar, questions and answers that were posted on the website, that, in essence, what they -- that they said, we are no longer maintaining this, you are using it at your own risk, and the risk you are running is a suit for infringement, and that under the circumstances you can't make an infringement finding on the basis of a few isolated statements and comments in a few documents that occurred in a relatively short period of time that ultimately were straightened out at the end of that short period of time. As I understand his argument, that's really what he's saying. Why isn't that right?

MS. ALBERT: Well, it's not an isolated statement when you tell over 800 customers how to change the bookmarks so that they can continue to use RSS in parallel with RQC.

THE COURT: So your real point is that they told them how to change the bookmarks.

MS. ALBERT: Right.

THE COURT: That's the evidence that they actually are maintaining the system or violating the injunction.

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MS. ALBERT: They are violating the injunction by providing instruction and assistance for the ongoing use of the infringing configurations which was a separate provision --THE COURT: They've given maintenance instruction, service instruction about how to violate the injunction, and they did that by telling them how you can function if you just change the bookmarks. MS. ALBERT: Right. THE COURT: He says in response to that, that isn't so, that, yes, those instructions were given, but you had to be a system administrator in order to do that and that there's no proof that anybody ever did that. MS. ALBERT: Well --Isn't that what his response to your THE COURT: argument is there? MS. ALBERT: There was proof that people were doing it because people in the Plaintiff's Exhibit 1058, I believe, we saw evidence that customers were actually asking questions to Lawson for how to do this.

THE COURT: All right.

MS. ALBERT: And not only was instruction provided to run RSS and RQC in parallel, but, for example, Ms. Homewood testified that as long as the customer had downloaded RQC, that was the flag to allow Lawson to

continue to provide maintenance and support services to that customer. They never checked whether or not the customer had actually installed RQC.

THE COURT: So by providing instruction in how to operate them in parallel, by making the trigger a download -- for continued service a download, and the evidence that a download alone doesn't do anything constitutes the evidence of inducing the customer to violate the injunction; is that the structure there, your point?

MS. ALBERT: That is my point. Additionally, Ms. Homewood testified that as long as the customer had downloaded RQC, they changed that flag. They would continue to provide maintenance and support, and they would continue to provide maintenance and support for other modules in the infringing configurations.

So the fact that they may not have asked the question whether they were still running RSS, because they saw the download flag, they then proceeded to provide maintenance and support services on the actual infringing configuration. And I would direct you to her testimony at pages 849 and 850 of the transcript, for example.

THE COURT: What is her name?

MS. ALBERT: Ms. Homewood. The question was asked, "Question: If you could turn in your notebook just for reference back to Plaintiff's Exhibit 1034, we'll

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leave this on the screen here. Now, let's say a customer
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     of Lawson downloaded RQC and that customer had
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     configuration five on their system. Okay?
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              Answer: Okay.
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              Question: And the customer didn't actually
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     install and implement RQC but just continued running RSS.
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     Do you understand my question?
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              Answer: I believe so, yes.
 9
              Question: Now, if that customer contacted Lawson
     after the injunction and asked for support on Procurement
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11
     Punchout, Lawson would provide support for Procurement
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     Punchout, correct?
13
              Answer: Correct. If they downloaded RQC and the
     product configuration records showed RQC.
14
15
              Question: That's even if the customer hadn't
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     actually installed and implemented RQC, correct?
17
              Answer: Potentially, yes.
18
              Question: And that's even if the customer was
     still running RSS, correct?
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              Answer: It could be as we don't know that at
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     that point in time, no.
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              THE COURT: What transcript pages are you
     referring to?
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              MS. ALBERT: 849 through 850. So it's not just
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     -- the relevance isn't just with respect to our continuing
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to provide support on RSS. The injunction prohibits Lawson from continuing to provide maintenance and support on the entire configuration. And Ms. Homewood said they would do so as long as there was the download flag which doesn't really mean that the customer has actually implemented RQC. Does Your Honor have any further questions? THE COURT: No. MS. ALBERT: Thank you. MR. THOMASCH: Your Honor, may I make one correction to this one document, give you a page cite? THE COURT: Yes. MR. THOMASCH: I would direct Your Honor to Exhibit 1002. THE COURT: You cited that before. MR. THOMASCH: That's the webinar. THE COURT: The final versions of the --MR. THOMASCH: You just heard that 800 people were told -- were given instructions as to how to download. I would ask Your Honor to review page nine of 18 which, on my copy, is RQC 0000646. There are ten questions under a heading, Running Requisition Center in Parallel with Requisition Self-Service. Those are the ten There are no such instructions. It is said on questions. June 3rd that it can be done. There are no instructions

as to how to do it.

THE COURT: All right. We'll take an hour for lunch, and I'll hear the remedies section after that.

(Luncheon recess.)

I'm going to run through in my presentation.

MR. STRAPP: Your Honor, I'm going to be addressing ePlus's request for damages in this matter.

And in the binder that we handed to you earlier, we have a tab marked remedies. Underneath that tab are the slides

ePlus makes the following request for relief if Lawson is found in contempt: First, ePlus seeks a disgorgement of Lawson's gains, and as I'll explain, we present different measures of disgorgement. There are disgorgement of Lawson's revenues, disgorgement of Lawson's gross profits, and disgorgement of Lawson's incremental profits.

The second measure of remedies that ePlus seeks here is pursuant to section 284 of the patent statute, and that section of the patent statute authorizes courts to enhance up to three times the amount of damages found.

Third, ePlus seeks, pursuant to section 285, attorneys' fees and costs, and fourth, ePlus seeks as well a course of remedy from the date that contempt is entered

until such time as Lawson is in compliance with the Court order. And finally, ePlus would seek that if Lawson intends to design around or attempts to design around again, that it first request -- first be required to request pre-approval from the Court.

THE COURT: If I grant that motion and I approve it, can I be disqualified from any further litigation in the case? Or if I disapprove it, either way.

MR. STRAPP: I hope you don't mind if I choose not to answer that one.

THE COURT: Discretion and valor.

MR. STRAPP: So, let me start off with gross profits. Gross profits is an award that is not uncommon. Contrary to Lawson's suggestions in its post-hearing briefing, it's not uncommon in a patent contempt proceeding.

In fact, just since 2005, there have been three separate district court opinions, including one which was affirmed by the Federal Circuit, in which disgorgement of gross profits was awarded after contempt was found in a patent case.

And I think it's instructive, the rationale that each of those courts gave, because I think they apply with equal force here, and I want to turn first to a decision from 2005 that was affirmed by the Federal Circuit called

Brine v. STX.

In that case, the district court gave three different reasons for its disgorgement award of gross profits. First it said, there is a risk that if disgorgement of gross profits is not awarded, the plaintiff won't be made whole.

Second, the court said, there's a specific and acute need in a contempt proceeding to make sure that the plaintiff is fully compensated, and finally, the Court said, gross profits is appropriate because it bears a direct relationship and is directly proportional to the degree of infringing activity.

The Broadcom court -- that's the Central District of California, 2008 -- said, disgorgement of gross profits is not a punitive measure, as Lawson has suggested in its papers, but rather it's merely transferring gain from the contemnor to the patent owner. And finally there's a third case, 2012, decided a few months ago where, again, disgorgement of gross profits was awarded.

Disgorgement of gross profits in this case is particularly appropriate because it's one area where the parties agree. The parties don't agree on much in this contempt proceeding, but the parties do agree on what Lawson's gross margin is and on how to calculate that gross margin.

There was evidence from both experts that the way you get down to a gross margin line is by taking the direct costs of licensing, maintenance, and service from the revenue that Lawson has gained for its infringing configurations, and when you look at the purchase and profit-and-loss statements that Lawson produced for its fiscal year 2012 --

THE COURT: You all are in agreement on the method, not the amount, because you differ as to the revenues.

MR. STRAPP: That's correct, and I'll get to that, but the gross margin percentage, that's where there's agreement, and I have that on the slide here. The parties agree that gross margin is 66.1 percent.

So that's one area where the parties do agree, and that comes from Lawson's own documents. That's not a construct or a calculation you need a regression model for or you need to estimate based on some party's testimony. You can just look at the profit-and-loss statement. You have a gross margin, you deduct that gross margin from whatever revenue number you start with, and there you have Lawson's gross profits.

Unlike the gross profits, the incremental profits really are purely an economic construct. Lawson and -- and no other public company reports incremental profits in

internal documents or in public SEC statements, and Dr. Putnam, when he was asked on the stand about incremental profits, he said, it's not a concept that would be used by any accountant, it would never appear on a profit-and-loss statement, it's purely an economic construction. Those are the words of Lawson's expert.

So the question then is, if you're going to look at incremental profits --

THE COURT: But your man said that he thought that incremental profits was the right way to measure the gain.

MR. STRAPP: He did say that, and what he said was, in an economic concept -- in an economic construct, incremental profits is the appropriate measure of the gain. Now, the question is whether or not you can accurately calculate it, and Dr. Ugone, ePlus's expert, attempted to calculate what the incremental profits are, and the way that he did it in this case was he said, there's no evidence that any of Lawson's operating expenses varied directly with revenues associated with the infringing configurations, but in a conservative effort to estimate incremental profits, I'm going to deduct all sales and marketing operating expenses, and that's what he did to provide an estimate of incremental profits.

In this case, though, I would submit that you can

use that measure as one measure of disgorgement. You can also use gross profits, but if you are going to use an incremental profit measure, the one that I would strongly urge you not to use is that one which is proffered by Lawson's expert, Dr. Putnam, and the reason why is, first of all, as Your Honor recognized in docket 1032, it's Lawson's burden of proof to prove any deductions for its costs from gross revenues when it's trying to show you what the appropriate profit margin is here, and the way Lawson went about trying to discharge that burden of proof, especially with respect to incremental profits, we would submit, is fatally flawed.

The reason is Dr. Putnam created a regression model, and he said, I'm going to use this regression model, and I'm going to use it to predict exactly what Lawson's incremental profits are, but the inputs and the data he used for his regression model bear no relationship to the predictions he was trying to make with his model.

The inputs were worldwide revenue, worldwide costs. The prediction was for U.S. revenues, U.S. costs. The input was all Lawson products worldwide. The prediction was for only the infringing configurations. The input was for pre-Infor acquisition, pre-injunction data. The prediction was for post-acquisition injunction period data.

And when Dr. Putnam was asked, well, why didn't you use the more relevant data set that you did have, you had them, the fiscal year 2011 and fiscal year 2012 profit-and-loss statements, he said -- and it was telling. He said, the reason I didn't use it is because it was not comparable to the data I actually did use.

Obviously that begs the question, if you are using data that's not comparable to the period you are trying to predict, you should scratch that data, discard it, and create a new model using the data that's relevant.

He chose not to do so, and we submit that that's the reason the predictions he actually came up with using his regression model were wildly off the mark.

Now, Lawson also asked the Court to consider a measure of disgorgement based on its net profits, but Lawson recognizes, you know, Mr. Samuelson recognized, Dr. Putnam recognized that measure of net profits deducts all costs of doing business. Mr. Samuelson described some of those costs were in his cross-examination, things like audit costs, costs with closing books, costs for salaries of developers and other people who don't work on the infringing configurations. All of those costs would be deducted if you were going to use a net profits disgorgement measure.

Lawson searched far and wide to find some

authority for its position, and what it came up with was a 1939 copyright case from the Second Circuit. That case, though --

THE COURT: Pretty good judge, though.

MS. ALBERT: It was a great judge. It was
Learned Hand, and if we want to look at Learned Hand's
words of wisdom from that case, this is what he said. He
said, overhead -- that is overhead costs -- which do not
assist in the production of the infringement should not be
credited to the infringer.

Lawson made no showing whatsoever that costs associated with auditing its books or closing its books or costs associated with all of its travel costs or with all of its developers somehow assisted in the production of the infringing configurations. And, in fact, the only evidence that did come into the record was from a document, PX-1269, which showed that the only costs that Lawson could identify specifically with respect to the infringing configurations were, for example, development costs of \$38,000, testing costs of \$75,000.

These were the de minimus expenses that Lawson said they actually did incur that had to do with the infringing configurations, and you may recall at the end of Mr. Samuelson's testimony, I asked him on cross-examination, are there any other costs that you can

specifically identify that Lawson incurred that relate to the infringing configurations beyond these de minimus costs that you are -- that Lawson identified in its interrogatory responses, and he said no.

And Your Honor also asked Dr. Ugone, you remark that it's not surprising that they didn't incur additional costs because the development time was so quick. It only took a couple of weeks to come out with these products, so how could it be that they had vast operating expenses or vast overhead expenses that are attributable to these infringing configurations?

For those reasons, we submit that in this case, even though as a pure economic construct incremental profits may be the appropriate measure, in this case we would submit that disgorgement of gross profits is the appropriate measure for a disgorgement remedy.

The bottom line is, Lawson has not met its burden to show any costs beyond the direct costs associated with licensing, maintenance, and service that should be deducted, and, therefore, direct costs is the correct measure, we would submit.

Now, we've put in this slide here, 43, a chart that has all the different disgorgement measures that we have presented through the evidence, both through Dr. Ugone and Dr. Putnam. On the left-hand side of the chart

are the measures, the revenues measures, the gross profit measures, and the incremental profits measures, and we have three columns in this chart.

The first column is the actual data we have from Lawson. That data only goes through the end of November 2012.

The second column says, if you take the average daily rate based on the actual data that we have, how much are they making per day in revenue, how much are they making per day in gross profits and incremental profits, and then the third column, we take that daily rate from the end of November 2012 through today, and we present you with some numbers here that reflect what it would be —what the total would be if they were getting a — going forward in a straight line of revenue, a straight line of gross profits.

Of course we don't have the data, so we don't know that the numbers on the third column are exactly accurate, but they are estimated based on Lawson's average daily rate through November 2012.

Now, I want -- Your Honor asked about the revenue and the disagreement on the revenue. There are really only two disagreements about what the appropriate revenue measure should be. The first disagreement is whether or not Lawson fairly earned license revenue from its health

care customers during the injunction period. I mean during the sunset period.

Lawson takes the position that under the terms of the sunset provision, it was permitted to license, to sell new licenses, sell new software, sell licenses for additional users to use the software that was infringing to its health care customers.

ePlus takes the position that the fair and natural reading of the sunset provision is that that was a provision that was directed to service and maintenance for customers that already had the infringing configurations.

THE COURT: Is there any evidence of what they did in getting -- issuing licenses, making license revenue during that period?

MR. STRAPP: That evidence suggests that, I think it's about \$1.5 million to \$2 million worth of license revenue for health care customers during the sunset provision, and so that's one area where the parties' revenue figures differ.

The other revenue disagreement is -- well, it's not really even a disagreement. It's just that there is two different approaches to apportioning LSF and process flow, and Dr. Ugone explained both apportionment methods. One measure says you take all LSF and process flow revenue, because LSF and process flow are part and parcel

of the infringing configurations just as are the core system procurement modules, just as are Punchout and EDI, and, therefore, 100 percent of the LSF and process flow revenues should be included in the revenue base. And the numbers that we've presented on slide 43 take all LSF and process flow revenue into account.

A second way of handling LSF and process flow revenue is to apportion LSF and process flow revenue. If Your Honor was inclined to apportion LSF and process flow revenue, because LSF and process flow are models that can be theoretically used with other software beyond the infringing configurations, Dr. Ugone presented an apportionment method which said, take only 15 percent of the LSF process flow revenues, discard the other 85 percent.

Now, Lawson says -- the difference between Lawson and ePlus with respect to LSF and process flow is Lawson says you must apportion LSF and process flow revenue. ePlus says it's at your discretion whether to apportion LSF and process flow revenue. We've presented as Exhibit A, I believe, maybe it's Exhibit C to our reply post-hearing brief what the numbers would look like if you apportioned LSF and process revenue, but those are the only two disagreements about revenue. The parties otherwise agree on how to calculate revenue, the SKU

approach, apportionment for service, apportionment for large suite SKUs. Those are the only two disputes.

I want to turn now to willfulness. The question is, if Your Honor finds Lawson in contempt, finds that there are no more than colorable differences and that Lawson has infringed, is that infringement willful infringement or not.

The case that sets the standard for willfulness is a 2007 case called *In re: Seagate* decided by the Federal Circuit in an en banc opinion, and it sets out a two-part test for willfulness. The first part of the test is, is there an objectively high likelihood that the infringer's actions constituted infringement of a valid patent.

The second part of the test is, was this objectively defined risk either known or so obvious that it should have been known to the accused infringer.

Almost every case that I've seen where there was a finding of contempt, there was also a finding of willfulness, and it's not surprising because once you get to a contempt stage, there can be no dispute that the infringer knew about the patent, knew that it had been decided to be valid and infringed by a jury, knew that there was an injunction, yet proceeded to either use the original infringing product or come out with a

design-around, and I think it's interesting and noteworthy that although Lawson submitted voluminous post-hearing briefing, over 250 pages, the *Seagate* case, which is the seminal case, doesn't get mentioned even a single time.

THE COURT: 250 pages? Are you talking about -- does that include the colorability and the infringement briefs, too?

MR. STRAPP: That includes all of their briefs, colorability, infringement, remedies.

THE COURT: Why would they mention Seagate in two of those?

MR. STRAPP: I don't know, but since I didn't find it in the remedies brief, I thought maybe I would find it somewhere else, they had made reference to it, or maybe in the 175-page proposed findings of fact, but it's nowhere. It's not in any of those briefs, and I think that the reason why Lawson doesn't really even present any defense to willfulness is the following: First of all, with respect to the original configurations with RSS, objectively, there can be no dispute. Lawson knew about the patent, knew that it had been found valid, knew that they were infringing, and knew that there was an injunction, and yet, notwithstanding that knowledge, Lawson designed RQC to run in parallel with RSS, Lawson aided, abetted, and instructed its customers on how to

continue using RSS even after downloading RQC, and I think that as well the evidence is overwhelming on willfulness with respect to the RQC configurations.

The first point I want to make here is that although Lawson suggested that this was a lawyer-driven process and that the lawyers had final veto or approval power over changes that were proposed by the business and the product development individuals, in some instances, it actually worked the opposite way.

Lawson's lawyers proposed modifications to Lawson businesspeople and to Lawson product development people and said, if you want to avoid infringement, here's what you need to do, and Lawson rejected it. So, for example --

THE COURT: Is there any record evidence that shows why Mr. Christopherson did not accept that advice?

MR. STRAPP: Not through his testimony. The only evidence of record is the particular email exchange from which Mr. Christopherson received this suggestion from counsel but decided not to accept it.

THE COURT: Is there a reason given?

MR. STRAPP: I think that reason set forth in the document is that it would have been too disruptive to -- it was an unworkable proposal. It would have been too disruptive to its businesspeople, and it would have had --

it would not have satisfied its customers.

Beyond that, I can only surmise why Lawson chose not to accept the advice of its counsel. But there's other evidence as well. It's not just based on the rejection of the advice of counsel. There's also, for example, knowledge in admissions by Lawson that claim 26 is, quote, right on the mark, so it's going to be a tough one to navigate. This is at slide 47. That Lawson, when it studied the issue, said, with respect to the functionality of Punchout, we have no easy answers.

Now, you heard a lot of talk about the functionality of Punchout and how it was severely changed. What Lawson first thought internally was, we don't have any answers on the functionality of Punchout. If we're going to have a solution, it's going to mean we're going to have to do some alternative where we use what they called the crippled Punchout option which was meant to suggest that ePlus -- Lawson customers could only punch out to licensees of the ePlus patent. That was eventually rejected.

And we also have evidence that internal Lawson personnel said to each other, does it scare you as much as me that at this point nobody at the courts or ePlus has said that RQC complies. Answer, absolutely, exclamation point. So we submit that this is overwhelming evidence of

willfulness.

Lawson doesn't even address the willfulness standard in its briefing, and once the question of willfulness is decided, the appropriate place to move is to the question of whether to enhance damages.

THE COURT: What are the choices there?

MR. STRAPP: The choices there are either not to enhance damages at all or to enhance damages up to three times.

THE COURT: How do you chose between doubling or tripling?

MR. STRAPP: Your Honor, after you get through the culpability threshold, whether or not enhanced damages can be awarded, which is based on whether there's a finding of willfulness, the question as to whether to enhance damages and to what extent, courts have looked to these factors that are set out in the case called *Read v*. *Portec*. It's a 1992 Federal Circuit case. We have the cite on slide 48.

It's a totality-of-the-facts-and-circumstances test, and Your Honor has the discretion to look at all facts and circumstances, but the particular factors laid out in *Read v. Portec*, we would submit in this case, should lead to a finding of enhanced damages.

There was a suggestion by Lawson in its

post-hearing briefs that Your Honor would be somehow charting new waters if you enhanced damages in this case, but actually Lawson's counsel, I think about a year ago, at a hearing when we had motions in limine pending suggested that that's not the case, that in instances like this, courts have doubled the actual loss, have tripled it. That comes from Lawson counsel. That's at the bottom of slide 48.

I want to go through some of these *Read* factors that you look to in order to determine whether or not to enhance damages. One factor says, whether the infringer, when he knew of the other's patent protection, investigated the scope of the patent and formed the good-faith belief that it was invalid or that it was not infringed.

Under this factor, we would submit that Lawson — this factor would suggest that enhanced damages are appropriate, because, first of all, Lawson did know of the patent and the Court's injunction. Lawson, nonetheless, instructed its customers go ahead and continue using the product that was found to infringe, and Lawson knew all along and had investigated the scope of the claim, but instead of coming to a good-faith belief that it was not infringing claim 26, it came to a good-faith belief that claim 26 was right on the mark.

Further to this point, there are cases interpreting this particular factor that say, one thing you do look to that can be a reason not to enhance damages under this factor is if the party who was found in contempt went out and sought formal opinion of counsel that they didn't infringe, and if competent patent counsel said, you don't infringe, that can be a reason not to apply this factor and enhance damages.

In this case, Lawson answered an interrogatory response. This was interrogatory number 17. It's in the record at PX-1269, and they said in that interrogatory response that they did not seek a formal written opinion of counsel, and, in fact, as I mentioned just previously, Lawson actually ignored the advice of counsel it did get with respect to additional modifications that were necessary to design around claim 26.

Another factor that the Court in Read v. Portec says you look to is whether or not the defendant took any remedial action after it was found to infringe a valid patent. In this instance, Lawson took action, but we would submit that it was not remedial whatsoever. In fact, we would submit that it was just a coverup, because what Lawson did was require its customers to download RQC with nothing more. And once the download was complete, as Ms. Albert read from Ms. Homewood's testimony, support and

maintenance continued with respect to the original infringing configuration.

I have here a quote from Mr. Hanson who confirms that the act of downloading RQC doesn't actually render RQC operational. He said, that's correct. You still need to install it.

There's a document that's in the record at PX-1034 where Lawson says, downloading RQC changes their configuration. We have no knowledge of if they are running it or not, so we will support them again.

Lawson took no remedial action here, and, in fact, the action it took was affirmatively to instruct its customers on how to continue using the original infringing configurations even after the download of RQC which, in and of itself, did nothing.

Another factor that the Read decision says to look to is the duration of defendant's misconduct. Now, there's a 2009 district court case called Funai v. Daewoo Electronics that interprets this factor and says, when you look at this factor, what's most important is whether or not the infringer continued to infringe after the judicial finding that a particular device infringes, and here, we would submit that there's been a judicial finding, both at the verdict stage, at the injunction stage, at the Federal Circuit stage, and yet we're still here, Lawson continues

its activities even today.

Finally, another factor that the *Read* court says to look at is whether or not there was any misconduct in the litigation. Part of this litigation included the injunction proceedings. If you could turn to slide 53, what we've done here is provided Your Honor with a timeline of the events between February 2011 and May 18th, 2011, and I touched on this a little bit in the opening statement a little while back, but what you'll see here in this timeline is that between February 8th and March 25th, Lawson had begun working on a development -- had begun developing a replacement of RSS, had already begun unit testing.

When Mr. Hager got to the stand on March 25th, 2011, he didn't say one word about RQC or about any development plans. And Lawson suggested that's okay --

THE COURT: They say to the contrary in their brief.

MR. STRAPP: Lawson suggests -- well, what they say in their brief, I believe, Your Honor, is that he wasn't asked any questions about RQC. They say that after the hearing was over, that they submitted a paper to the Court in which they suggested that there was a design-around in the works.

THE COURT: A letter.

MR. STRAPP: A letter, exactly. But the letter -- neither in the letter nor anywhere else did Lawson ever suggest the testimony Mr. Hager had provided to the Court was inaccurate in any way with respect to the public interest factors. Never did they say, this design-around is going to alleviate the morale issues that Mr. Hager testified about, the loss of jobs, or that a hospital's quality of care would somehow be interrupted, but what I think is most telling on this timeline, Your Honor, is that five days after Mr. Hager got up on the stand and made his testimony and gave his parade of horribles, he said internally at Lawson, we have a solution for RSS now. That was on March 30th, 2011, five days later.

Now --

THE COURT: What was being said in the briefs that ensued the injunction hearing? The briefs were filed -- I mean the hearing was March 25th, and the briefs were filed after that. What was said in the briefs that were filed about this issue?

MR. STRAPP: There was a footnote in Lawson's brief after this hearing in which they said Lawson is working on a design-around. That was all it said. It offered no more detail.

THE COURT: Didn't say anything except it was

working on a design-around.

MR. STRAPP: That was all that was said in their briefing. Now, Mr. McPheeters and Mr. Cohen, you see statements from them here on April 6 and April 13th on a timeline. Those are Lawson's general counsel and another Lawson in-house counsel.

Now, the statements in these documents, these are part of the Hager deposition exhibits that were provided to Your Honor which Your Honor hasn't yet ruled on the admissibility of, but I would suggest that they are instructive for the following point: On April 6th and on April 14th, what Mr. McPheeters and what Mr. Cohen advised Lawson was, withhold any press release concerning RQC, retract any statements about the design-around, and the reason given was, quote, these statements may be used by ePlus or the judge to negate any efforts to obtain a stay.

That's the motivation in a nutshell for the testimony that was provided by Mr. Hager and for the course of conduct that followed that testimony.

I want to direct Your Honor's attention to some of Mr. Hager's testimony at that hearing. On slide 54, Mr. Hager was asked about the costs and the time to change away from RSS, and this was the exchange in which he said at the hearing, it's going to take about nine months, it's going to cost somewhere north of 300,000, maybe 750,000 on

average, some will be greater than a million. 1 2 Now, what Mr. Hager was testifying about with 3 respect to these costs were what costs and what time are 4 associated with ripping out RSS and replacing it with a 5 third-party system. 6 THE COURT: He wasn't asked that. He was asked 7 if he had any idea how much of a cost for a hospital to 8 make a change away from RSS. 9 MR. STRAPP: Right. That morning --10 THE COURT: He put the construct on it himself in 11 the answer --12 MR. STRAPP: That's correct. 13 THE COURT: -- about pulling it out and putting 14 something else in. 15 MR. STRAPP: That's correct. And earlier in the 16 same hearing, he was asked a question about --17 THE COURT: Isn't it fair to interpret the 18 question as going away -- changing away from RSS to mean 19 basically pulling it out and putting it in? 20 MR. STRAPP: It is fair to interpret it that way, and, in fact, it's not only fair to interpret it that way, 21 22 that's corroborated by the email exchange that he had, Mr. 23 Hager had with Mr. Lohkamp the morning of March 25th. 24 That morning, he sent an email to Mr. Lohkamp,

and this is part of the record, asking what's the cost and

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time -- pick your most complex user, what is the cost and time associated with taking RSS away from that user and switching that user over to ePlus.

Now, here's the real question: Was the testimony that Mr. Hager was providing about this cost and time associated with any plans that were in the works at Lawson, or was it just a construct and an artificial cost and time that Lawson never contemplated actually incurring?

Well, what Mr. Lohkamp said on the stand, this is at slide 55 -- he said, Lawson -- he was asked, Lawson never had a contingency plan, though, to have its customers rip out RSS and replace with ePlus; correct?

Answer: Correct.

So when Mr. Hager was asked on March 25th, what are you going to do if the Court enjoins maintenance and support, he could have said two things. He could have said, well, we have a plan in the works to mitigate the harm to our customers. If it works out -- it's still in development -- our customers won't be harmed. They'll be able to just take a download. There won't be any cost, there won't be any time associated with it. But if that plan doesn't work out, it's going to be a really horrible situation. It's going to cost hundreds of thousands of dollars, it's going to take months of time.

He didn't say that. He just said, this is what's going to happen, it's going to be terrible, even though that parade of horribles was never even contemplated as a possibility that could happen within Lawson.

Your Honor was challenged back in November 2011 by Lawson's counsel that this entire line of evidence about the injunction proceeding was irrelevant to the contempt, and Your Honor said, well, it may be relevant to the remedy, because if there were misrepresentations at the time of the injunction proceeding, that can implicate the remedy that's appropriate in this instance.

And specifically, Your Honor said, if there were misrepresentations about the length of time it would take to accomplish this and the expense it would require, that's going to inform a remedy here.

What I've put here on slide 56 are some of the representations that were made, including the dates on which they were made, and side by side what actually happened with respect to RQC. March 25th, March 30th, April 1st, statements were made by Lawson to Your Honor that it would take nine months on average for implementation, that it could take many months to several years to install, implement, and deploy software, and that this was software that can't be uploaded over the weekend.

Less than two months later, or a little bit over

two months later, Lawson said internally, Lawson was the first implementation, we went live using our internal IT department in under one day of elapsed time.

Your Honor, I'm going to turn briefly to attorneys' fees. Attorneys' fees is governed by section 285. Under section 285, the Court has the authority to award reasonable attorneys' fees in exceptional cases. In a patent contempt proceeding, or even in a patent trial, where willfulness is found, several courts have said that, in and of itself, can be a justification for attorneys' fees.

THE COURT: If there's no willfulness finding, how can it be an exceptional case?

MR. STRAPP: If it's not willfulness, I think I would agree with you that it's not going to be an exceptional case. But if it is willful, what courts have said is a finding of willfulness is a sufficient basis for an award of attorneys' fees.

There's obviously a lot more, and some of the reasons why damages should be enhanced are also reasons why attorneys' fees should be awarded.

Finally, Your Honor, coercive remedies are appropriate in a civil case insofar as they are only in place until such time as Lawson comes into compliance with the requirements set forth in the injunction. Those can

take the form of, for example, a daily or weekly fine or 1 2 pre-approval requirement, and if Your Honor was inclined 3 4 THE COURT: How do we know when they come into 5 compliance? 6 MR. STRAPP: They would submit a statement to 7 Your Honor from their executives that says, we have now 8 complied with every single paragraph --9 THE COURT: And the first thing that would happen is that you're going to say, well, they haven't proved 10 I don't know that that's necessarily going to work. 11 12 MR. STRAPP: Your Honor, at the time they 13 submitted they were in compliance, you could suspend the 14 fine pending agreement by all parties and the Court that 15 they were in compliance, and if they --16 THE COURT: Who is the fine paid to? MR. STRAPP: To the Court. Not to ePlus. 17 18 THE COURT: I argued a case sort of like this one time in front of Judge Merhige, and when I finished, do 19 20 you know what he asked me? He said, how come you didn't ask for me to hang them? Is there anything else you think 21 22 I ought to do? 23 MR. STRAPP: Well, I just have a measure of the 24 daily fines that Your Honor could impose if it found it 25 fit, but that is all that I have.

THE COURT: That's the daily revenue, the gross profit, or the incremental profits.

MR. STRAPP: Those are just measures of fines based on revenues and profits that Your Honor could impose as a daily fine. Thank you, Your Honor.

THE COURT: All right.

MR. DUSSEAULT: Thank you, Your Honor. You know, I know you were joking when you said, how come you didn't ask me to hang them, but I think maybe a good place to start after Mr. Strapp's presentation is to remind the Court of the purpose of a civil as opposed to criminal contempt proceeding which is twofold, and the Court recognized this in the ruling on the motion concerning Dr. Ugone.

It is compensatory or coercive. It is coercive, and I believe the parties agree with this, only in a forward-looking sanction that can be readily resolved and taken away by compliance.

Otherwise, it is purely compensatory, and what I ask you, Judge, is when you listen to that presentation, the patchwork quilt they are putting together, this kind of crazy quilt of so-and-so said this here, they may have been talking about RQC, they were talking RSS, and somebody said this at this hearing two years later.

What I ask you is, are they trying to show you

what is a relevant and fair compensatory remedy, or are they trying to get you to punish Lawson.

My submission, Your Honor, is that what they're trying to do is get you to punish Lawson, and they're doing it, frankly, through the same kind of smoke and mirrors that Mr. Thomasch talked about earlier today, and it's out of order, but it's kind of so outrageous, I really want to take it first.

This point about Mr. Hager, who they've just been bashing on throughout, Mr. Hager, Mr. Hager, and Your Honor asked what I think is exactly the right question which is, what was this point made in the briefs that somebody basically told everyone that this work-around, design-around was being done. I just want to remind everyone of the dates involved here.

On March 30th of 2011, Lawson -- while the injunction proceeding was going along, Lawson disclosed that it was working on a redesign of RSS and Punchout to avoid the infringed claimed. That's an exact quote. ePlus then filed its reply injunction brief, and they acknowledged this. They acknowledged that they were aware of that.

You then had a hearing. Both parties, both parties, Your Honor, mentioned the design-around, and Your Honor's response was, that stuff, that's not really before

me on either side, is it.

After the hearing, Your Honor, Lawson submitted a letter, which is docketed at docket entry 727 on May 6th, 2011, again disclosing and describing this work-around, and then -- and I think this may be the only piece you need to know, Your Honor. In your injunction ruling, your ruling that had the sunset provision as to health care customers, you reference the work-around, and you mention that in your view, that meant that some of what Mr. Strapp called the parade of horribles was, in your view, not likely to occur.

So Mr. Strapp and ePlus are going to stand here today and say that that conduct is willfulness that should lead you to award treble damages and coercive sanctions and attorneys' fees, and let me make one other point that's kind of interesting. At the time of the testimony, was the design change that is at issue in this contempt proceeding even conceived? No, it wasn't.

THE COURT: No, but here's the problem I have,
Mr. Dusseault. They came in here and ponied up something
they knew was not even under consideration. They knew,
Mr. Hager knew, Mr. Lohkamp knew, the lawyers knew that
that wasn't what they were considering, and they led the
Court to believe that that was actually what might have
happened, and because of that, I issued an injunction with

a sunset provision in it.

And I agree -- I think the record shows that if I -- I don't remember the time frame exactly from the testimony, but there was an early-stage look-see at the matter, and then they were trying to do some other options, and the final decision hadn't been made as of the time of that hearing. But that said, what he said was just not right, and it was intended, I think, to get the Court to focus on a way to -- and to focus on the harm that would befall in the event of an injunction, and I think that's the part of it that troubles me notwithstanding the chronology, and maybe you could address that aspect of it.

MR. DUSSEAULT: And, Your Honor, I understand, and Your Honor has expressed it before that Your Honor is troubled by that presentation. I would note that nobody, Lawson's counsel, ePlus's counsel, nobody asked questions about is there a redesign. Nobody did on either side. I understand.

Now, I understand that that is a source of frustration. We have explained in our briefing why we believe that what Mr. Hager did was answer truthfully the questions that were underway, that works were, in fact -- excuse me, that work-around was actually being worked on but yet not finalized. We've explained that.

But I think that the ultimate question, Your
Honor, is when they're trying to prove -- and they bear
the burden of proof, and they're trying to prove
willfulness with clear and convincing evidence, that this
is what they're giving you. It's willfulness, Your Honor,
as to the infringement of claim 26 with a design change
that was not conceived at the time of the testimony.

So I understand, Your Honor, and you've made very clear your frustration. Obviously, we were not in the case at that time. I understand that.

THE COURT: That ought to be made clear on the record, too. I understand that.

MR. DUSSEAULT: And the question is, if that's what Mr. Strapp and ePlus are spending five or ten minutes talking to you about today, is this really a case where you ought to be doing what they are asking you to do?

And so what I'd like to do if I could -- Mr. Strapp walked through the different remedies that they're asking for. What I'd like to do, because they haven't, is show you what happens when you put them together just very briefly. So if we can have the first slide.

Through most of their briefing, and today, I think, is the first time they've done anything different, what they've done is, they've given a remedy number through November 30 of 2012, and then they said, oh, yeah,

and there's a daily rate, but they've never multiplied that out to show you what that number would be.

Now, they do that in their slide presentation today up to the hearing date. What we've done is we've multiplied out the daily rate to give you the total number were the Court to decide this on July 1 of this year. We picked it just because it's halfway through the year.

If you look at this number, Your Honor, you see that their remedy for disgorgement, which is the only choice they've given the Court, ranges from the 17 million at the bottom, which is the one that Ugone really stood behind, and we'll talk about that in detail, all the way up to \$42.7 million.

But they don't stop there. They asked for trebling. So what happens if you treble it. The range of damages in this supposedly compensatory proceeding, Your Honor, is 51 million to \$128.1 million. They don't stop there, and if you look at the next step, attorneys' fees. They ask for attorneys' fees, but they don't tell us what the attorneys' fees are. Clearly they know what attorneys' fees they've incurred -- they have a range in the ballpark -- but they don't disclose that number.

And then lastly, and they did talk about this, the daily coercive fee. In their briefing, they asked for 62,000 per day under any scenario, so that's the only

number that we've given.

So, again, what I ask Your Honor is when you look at these numbers, and I'm going to walk through the steps that they've gone through to get to these numbers, is this anything even slightly resembling a compensatory remedy.

Let me give you a couple of reality checkpoints to check that against, Your Honor. If you look in the record and say how much business have they shown you that they've lost, any evidence, even if they can't prove it with precision, even if they can't prove anything, how much business have they shown you that they've lost as a result of the RQC design change after the injunction? The answer is zero. They made a deliberate strategic decision to make no effort whatsoever to show harm.

Your Honor also can refer back to the fact that in the underlying trial, they took the position that five percent royalty was appropriate, and Your Honor struck that as, in fact, too high and unreasonable. Five percent of the total revenue, by our calculation, of \$21.7 million is about a million dollars.

But what if you even wanted to get into disgorgement of what Lawson actually earned? So I'm going to talk in a bit more detail about net profits, but what's the real gain to Lawson of making these sales? It is the net profit. It's the money that's left over after all of

the costs, Your Honor, that are necessary to run the business. And that figure is \$3.7 million through the end of November 2012 and \$5.5 million up to July 13.

So what ePlus is asking you to do today, based on conduct that through July 1st of this year earned our company \$5.5 million of net profit, is to award somewhere between \$51 million and \$128.1 million plus attorneys' fees as a supposedly compensatory sanction. That's inappropriate.

Now, what I want to do, having totalled it up to start, Your Honor, is spend a letter bit of time walking through the steps that ePlus uses to get from compensation to something that I would suggest bears no resemblance at all to compensation.

The first point is one that we have addressed with Your Honor before which is, is disgorgement even an available or appropriate remedy here, and I want to talk about that very briefly. And Mr. Strapp said that there are very few points on which the parties can agree. I think there's another point that's important that the parties can agree to here which is that ePlus chose to present no evidence of harm, and I want to be really clear when I talk about that.

This is not a case, Your Honor, where there's difficulty proving harm and they've presented some

evidence, but the defendant is saying, well, you can't prove it with precision. They made a choice, Your Honor, not to make any effort at all to prove that they've lost any business or that they even tried to get the business.

But there's something else that they haven't tried to do. They haven't presented any evidence that it would be difficult to do that. They didn't have Mr. Farber take the stand and say, well, I can't really show you what our actual harm is in case you want to use that as a gauge for a compensatory remedy.

And interestingly, Dr. Ugone, who we're hearing a lot about today and we'll talk about a lot more, testified under oath that he's not taking the position that he couldn't have measured something like an actual loss.

He's done that in 20-plus cases. He's not saying he couldn't have done a reasonable royalty. He's done that in 20-plus cases.

They made no showing, and what's even more than that, Your Honor, is that the evidence there is in the record actually shows there is no harm. So if we could look at the slide of Mr. Farber's testimony which we submitted to the Court via designation.

THE COURT: What is the number on the slide?

MR. DUSSEAULT: Slide 1208, Your Honor. So we put a couple of questions here.

1 Question: Before the injunction entered, was 2 there any form of contingency planning by ePlus as to how 3 ePlus might be able to take advantage of an injunction 4 from a business perspective if an injunction was entered 5 by Judge Payne? 6 I don't believe so at that point, no. 7 Question: At any time following the May 23rd, 8 2011, entry of an injunction, did ePlus form a strategy to 9 try to take advantage of the injunction from a business perspective? 10 11 Answer: No. 12 Can we have the second page of the slide? 13 Question: In light of the fact that, as you 14 testified, ePlus had the capability of selling a 15 requisition system to replace RSS with a customer who was 16 otherwise using the Lawson system foundation, did you 17 consider attempting to make direct appeals to Lawson 18 customers to accomplish that? 19 Answer: Before litigation? 20 Question: No, after the date of the injunction. I had mentioned earlier in this 21 Answer: No. 22 deposition that it was ill-advised by me to do so. 23 Is there any testimony as to what THE COURT: 24 ill-advised by me meant --25 MR. DUSSEAULT: No, Your Honor. I don't know. Ι

don't know what it means. But I think what is absolutely clear, and the only evidence before you is that they didn't take any steps at all to try and win business here.

Now, I would submit, Your Honor, and I know we've briefed this, we've had the Ugone briefing, but when a remedy is inherently compensatory in nature and a party makes a strategic gambit to just not give Your Honor any evidence, can you award anything as a compensatory remedy, or have they failed to meet their burden of proof?

I understand that there's a disagreement, Your Honor. We take the position under controlling case law, including Supreme Court precedent, that any compensatory remedy must be based upon proof of actual harm. You ruled in the Ugone ruling that in the case of disgorgement, that may not be necessary.

Now, the difference here, I would submit, is the total strategic decision to present absolutely nothing, again, without any showing that there was a difficulty in doing it, and if you award the remedies that they're asking for here, Your Honor, this will be a case that will go up on appeal, and the question will be, is it an appropriate compensatory remedy to award what may be millions of dollars if ePlus has its way, tens or hundreds of millions of dollars where there was a complete and deliberate absence in the record of any harm, and I would

submit, Your Honor, that that is not a compensatory remedy. But even if it's available as a matter of law, Your Honor, even if the remedy is available, it is not an appropriate remedy here.

Now, I think there's another point that we can all agree on. ePlus chose to give you just one choice of remedy. They chose to give you just one which is disgorgement, and Mr. Strapp says, well, there's cases that have done it.

Of course, that doesn't show that it is, in fact, the appropriate remedy, and, again, when Dr. Ugone, a Ph.D. economist, took the stand, did he say, I think this is an appropriate remedy? No, he did not. He said, the lawyers told me to assume that it was an appropriate remedy in this case.

Now, it is, Your Honor, a rarely used remedy in the context of patent contempt cases. It is an extreme remedy, and we cited to Your Honor a law review article by John Golden in the Texas Law Review in which he says, quote, disgorgement of the entirety of a contemnor's profits appears to be considered an extreme remedy reserved for egregious behavior, but it's the only option ePlus has given you here.

THE COURT: Are you saying that you can't -- it's inappropriate here because they first have to show, before

a court can resort to disgorgement, that a remedy based on actual loss is difficult or unsusceptible of proof?

MR. DUSSEAULT: I would make two points, Your Honor, and they are in two steps. Where a party fails to present any evidence of the fact of harm, the fact of harm, not just the amount but the fact, and there is no evidence that they could not have done so, that to --

THE COURT: Could not have produced the evidence?

MR. DUSSEAULT: Yeah. If they come in and say, here's why we're unable to prove it or unable to prove it with some certainty, that would be different than the scenario we have, but I would submit that it is not available in the utter absence of such proof, but the second point I was making is that it is inappropriate in that it is an extreme remedy, and it is rarely used.

It is not used in any of the *TiVo* cases that the parties agreed on and submitted to you in a list. You will not find one of them that gives disgorgement. There are to this day cases that are being decided that are not awarding this, are awarding much more commonly lost profits or reasonable royalty, and we've cited to Your Honor the *Walman* case, and I want to just point that out very briefly.

This is a case that came out after the briefing on the Ugone decision, and it's one of the cases that the

parties agree is a post-TiVo case applying that standard. Here, the Court takes the position that the Court notes that there appears to be a split authority over whether a contemnor's profits may be the proper measure of compensation in a civil contempt proceeding. And then they go on and say -- they do note that disgorgement was not specifically requested in that case, and they say, therefore, we don't have to reach the issue, but they do say in the second highlighted passage, but as noted above, compensatory damages must be based upon evidence of the complainant's actual loss.

Before I move on from this point, Your Honor, there's one other thing I want to bring up that I don't think any party has yet raised with the Court, and that is, what is the Fourth Circuit's standard for civil contempt, and so we can go to the Ashcroft slide.

THE COURT: Do we use the Fourth Circuit law, the regional circuit, for contempt, or the law of the Federal Circuit when it's contempt of an injunction that was issued by virtue of patent infringement?

MR. DUSSEAULT: Your Honor, my understanding is that because the contempt procedure is not unique to patent law, you follow the Fourth Circuit's contempt procedure. That is my understanding.

And the Fourth Circuit standard, if you see,

says, to establish civil contempt, each of the following elements must be shown by clear and convincing evidence, and the fourth element is that the movant suffered harm as a result.

So I would submit, Your Honor, that in the absence of proof of harm, if, in fact, it's correct, as I believe, that the Fourth Circuit standard controls, they have not established liability let alone a remedy for contempt in this case.

So our position, Your Honor, as stated in the briefs, is that because they took a gamble and chose to give you just one option, and it's an option that I believe is unavailable under the law, but even if available is used only very rarely, that having taken that gamble, if Your Honor decides it's an inappropriate remedy, it is entirely appropriate to award nothing.

And I would submit, Your Honor, remember, Dr.

Ugone was the witness in the *TiVo* case, and in the *TiVo*case he actually gave the Court multiple options. And

what happened there was that the Court looked at multiple

options and said, no, disgorgement of profits as proposed

by Dr. Ugone is unreasonable and punitive. And, instead,

they awarded a reasonable royalty. It was enhanced.

Now, ePlus says in its brief that somehow that enhancement is a disgorgement. I would simply note that

nobody has ever taken that position but ePlus. That's not described as profit disgorgement in the decision. In fact, what the decision does is reject profit disgorgement.

So our position is that disgorgement is not appropriate, but what if the Court wants to give a disgorgement remedy here? The question then becomes, what is the reasonable compensatory measure of that award under the facts and circumstances. So what I'd like to do is take sort of the measurement and number issues first and then get into some of this enhancement discussion that they turn to.

So let me try and take these questions in order. The first which we address is agreeing on the revenue base, and I do agree with Mr. Strapp. The only two disputes are should you allocate or apportion for LSF and process flow revenues, and should you be counting revenue to health care customers.

So let's take LSF and process flow first. Now, as we established at trial through Dr. Ugone, this is something that Dr. Ugone proposed. He proposed it as potentially appropriate. I admit, he said it's not mandatory, but his reasoning, which he brought up, is that LSF and process flow is the foundation for configuration three and four but also for many, many, many other

modules.

And he devised a methodology that calculated that 85 percent of that revenue is properly attributed to other modules. Dr. Putnam weighed in and looked at this and said, yes, this seems to be appropriate.

THE COURT: You don't quarrel with the allocation of 1585.

MR. DUSSEAULT: We do not. We embrace it. We believe it's correct. What's interesting is ePlus quarrels with it. Not the percentage, but ePlus is trying to run away from it, and what I think is interesting -- if we could put up a slide of Dr. Ugone's testimony, when they say, well, Dr. Ugone said that it was optional, I want to look at the reason he did it. And this is -- I was reading impeaching testimony to him, Your Honor, during the proceeding, and this is what it said.

Let me read this testimony to you, sir.

Question: Now, in an effort to make sure you're using the right revenue base, you propose two apportionments in your analysis; correct?

Answer: Yes.

Did I ask you that question and you gave me that answer?

Yes, and I still stand by that answer.

Now, the two apportionments that he made, and he

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stands by this position, he made them to make sure we're using the right revenue base, include LSF. They ought not be permitted to run away from that, and I would warn Your Honor their brief and slides today are loaded with figures that don't make Dr. Ugone's LSF apportionment. So if you're giving an award of any kind, you have to be very careful that you use the number that has two apportionments and includes LSF. The second issue I think is pretty easy which is health care customers --THE COURT: The two apportionments is the large suite apportionment and the LSF. MR. DUSSEAULT: Yes, Your Honor, that's correct. The second one, the second --THE COURT: That is in the briefs, isn't it? MR. DUSSEAULT: It is. THE COURT: Well, it's in your brief. MR. DUSSEAULT: Well, they have -- what they do in their brief, Your Honor, is they have a big grid on the pages that gives the no LSF apportionment number, and then they drop a footnote usually and say, if you do LSF --THE COURT: Okay. MR. DUSSEAULT: The other one is health care customers, and I think this one is pretty straightforward, and I think because it's straightforward, ePlus tends to

overstate the issue here a bit.

That's not what's at issue, and I think both experts agree on this. What's at issue here is licensing revenue when one of the specifically identified customers, health care customers, says, hey, you know what, we've had five people leave, and I need five new licensees because new people are coming in, or, we're growing our department a little bit, so to meet the need I need five more licenses.

THE COURT: Well, they argue licenses. It's not a situation where there was an agreement reached and then the payment occurred later. They are licenses that were granted after the date of the injunction, but they are to extant customers who are expanding the number of licenses.

MR. DUSSEAULT: Yes, Your Honor, or just changing. My understanding of how it works is, if your lineup of employees changes, you may need to get a new license to be compliant, and you do that. That's the revenue that we're talking about here.

So Your Honor, obviously, is in the best position to know what Your Honor meant in granting this provision, but ePlus's position seems to be the moment a health care customer gets to the point where it needs to add some licensees, it would either have to immediately replace Lawson or use two different systems.

THE COURT: There wasn't any testimony, if I recall, at the trial about that contractual necessity to have a new license if you were expanding the number of users in your company. Do you know whether there was such testimony as that?

MR. DUSSEAULT: Your Honor, there was definitely testimony from Dr. Ugone, because I asked him about this, about whether the issue here would be that they would treat as improper the addition of a customer -- of a user for an existing customer, and he said yes. That's what we need, not fact testimony about it happening, but I don't think there's any disagreement, Your Honor, that that's what's making the adjustment for an existing health care customer.

THE COURT: Well, I was going back to your statement that we ought to focus on what was intended by the injunction as to whether or not the issuance of a license of this sort was a violation of the injunction, and to that extent I expect we should. Does anybody put on any evidence about this kind of licensing being extant in the trial record?

MR. DUSSEAULT: In the underlying trial record, I can't speak to that.

THE COURT: I don't remember, but there's a lot I don't remember.

MR. DUSSEAULT: So that's an adjustment that we believe their reading is not reasonable, but, again, Your Honor is in the best position, and that would be a reduction of Dr. Ugone's revenue base of about 900,000.

So then the question is, once you have the revenue base, what's the right profit margin to use, and Mr. Strapp said, well, you should use gross profits because everybody agrees on it, everybody agrees on the measure, but what is interesting is there's another thing that everybody agrees on, and that's that gross profit is not the best measure of gain.

We testified to that through Dr. Putnam, and ePlus testified to that through Dr. Ugone, and what I'd like to do is put up Dr. Ugone's testimony, because I believe that Mr. Strapp mischaracterized what he was saying. You may recall that Mr. Strapp's explanation was, sure, Dr. Ugone said this, but he was talking in terms of economic principles, not about the facts and circumstances of this case.

But look at the context of the question and answer. It was my question, and I said, Question: And gross profit is not the correct measure of Lawson's gain as you defined it; correct?

Answer: There are some incremental costs that can be deducted.

And then you intervened, said, just answer the question yes or no. I think the bottom line, though, is in your judgment, is the correct way to equate your figures with the gain the incremental profit?

The Witness: Yes.

He was not talking, Your Honor, about esoteric principles of economics. He was talking about the figures that he offered the Court, and what he told you was that the best measure of gain is incremental.

Now, they can't run away from that testimony fast enough, but I would submit that if you were to use a number offered by ePlus, it needs to be the only one that their witness has endorsed.

Now, then the question becomes, if you use an incremental measure, which incremental measure should you use, Dr. Ugone's or Dr. Putnam's. And there's really only one difference between the two.

THE COURT: Excuse me a minute. As opposed to the incremental, it looks to me like actually the dispute here may be that if you assume the gross profits is not the proper or best measure but that you use net profit, there's a dispute with respect to whether you have established that which is necessary to be deducted to reach properly net profits given that Dr. Putnam takes one view of the matter and Mr. -- what is the CFO's name?

MR. DUSSEAULT: Kevin Samuelson.

THE COURT: Mr. Samuelson gave different testimony, and that ties into the meaning of fixed and variable, and all of that focuses on meaning fixed and variable costs. So it looks to me as if the bottom line point that they're making is that net profit would be okay and probably proper if I had -- if you had carried your burden to establish what one deducts from gross to get to the net, but you haven't. Therefore, I should use the gross. I think that's what their point is.

MR. DUSSEAULT: It's wrong for a number of reasons.

THE COURT: Why isn't that right?

MR. DUSSEAULT: Well, first of all, you shouldn't jump to gross, because their own expert has said that gross isn't the correct measure of gain. If the purpose, as everyone has assumed, of disgorgement is to disgorge gain, then Your Honor ought to disgorge the best measure of gain, and Dr. Ugone said it's not gross.

The reason that it's not appropriate is, just as one example, gross includes sales commissions. There's no question that if Lawson is selling modules, configurations with RQC that it's paying a sales commission and that in order to earn that revenue it had to spend that variable amount of sales commission. Gross doesn't deduct that.

THE COURT: He's willing to take off all the sales and marketing, isn't he?

MR. DUSSEAULT: Only in his incremental number.

The gross number that they're advocating does not take off sales and marketing.

THE COURT: But the number that you would take off of gross, at least the figure that you all agree on as to sales and marketing, is in the record, isn't it?

MR. DUSSEAULT: It is, Your Honor.

THE COURT: Could I make that calculation, or is there nothing on which I could make that calculation?

MR. DUSSEAULT: I don't think you need to make the calculation, Your Honor, because that is Dr. Ugone's incremental figure. Dr. Ugone's incremental figure is gross profits minus 100 percent of sales and marketing. That's what he's calling incremental.

So you don't need to make that calculation.

That's the incremental number that ePlus is now saying is not the best number. But what I was trying -- I'm sorry.

I'll try and slow down.

What I was starting to say with respect to incremental is what Dr. Ugone does is he treats sales and marketing as 100 percent variable. So the only difference between his gross figure and his incremental is that he takes out sales and marketing as he clearly must.

THE COURT: So his figure is really a net figure -- his incremental figure is really a net profit figure of sorts. But it's not as complete as you think it ought to be.

MR. DUSSEAULT: I wouldn't call it net, Your
Honor. I would call it -- it's sort of gross minus. It's
really very, very close to gross with one adjustment. I
won't dwell a lot -- we've briefed this, I think, to high
heavens, but the parties took different approaches in
figuring out what variable costs should come out of
incremental. Dr. Ugone relied on a couple of sound bites
from depositions, and what we relied on was a regression
analysis of 11 years of data which showed that these
categories of costs were 89 percent variable, and that was
then double checked and confirmed against the
contemporaneous testimony of Mr. Samuelson who is the CFO
who estimated that, in his view, the costs were between 85
and 90 percent variable. They came to the same answer.

THE COURT: Doesn't that depend ultimately on the length of time in which you assess whether a cost -- that you use to assess whether a cost is variable or not?

MR. DUSSEAULT: Well, our position, Your Honor, is that one of the several reasons that net profit is the better measure here, and one that's used repeatedly by courts, and we have cited in defendant's proposed findings

of fact 603 and 604 to numerous cases that have used net profit as the correct measure of disgorgement.

One reason that it's appropriate is that it includes the costs that it really takes to sell the products and run the business. That's the true cost. But another is that when you are looking at a longer period of time, more things are variable.

So one may say, you know, instantly a given cost is fixed or it's not going to vary within a week, but is it going to vary over the course of a year, or is it going to vary when the decision that Lawson is actually making is, we're facing the loss of \$21.7 million of revenue over the next year and a half, let's start cutting costs.

They wouldn't limit their cost-cutting, Your Honor, to the costs that are instantly variable. They would be able to vary some that were longer as well. So, Your Honor, the net profit, we would submit, is the appropriate measure, and the measure of net profit, if you take it out to July 1 of 2013, is \$5.5 million.

I will dwell on this very, very briefly, Your Honor, because I do want to get to the enhancement points during the time. There's a point that we've made in our brief that I think is very important which is that if Your Honor decides to disgorge, the assumption by ePlus is that you should disgorge 100 percent of the revenues from

configurations three and five.

We submit that that is wrong for two reasons, and I think both reasons are very sound, although I think they have been misunderstood or mischaracterized by ePlus.

One is that compliance with this Court's injunction in light of the Federal Circuit's decision does not require ePlus to sit on the sidelines and forfeit all revenues from customers with configurations three and five. The most that it requires is to refrain from doing business with them as to Punchout.

You would have to not sell Punchout, to somehow find a way to deactivate that, and there's evidence in the record that before a design-around was arrived at, Mr. Hager and others were contemplating and planning to do exactly that.

So the world in which ePlus complies with the injunction if Your Honor finds that we haven't complied through RQC is not one where they have to leave all revenue on the table, walk away from a customer. It is one where they could continue to do business as to the various other modules as long as they don't do business as to Punchout and they take Punchout out of the equation.

The other measure that we offered is if you try and look at the value that customers are paying, the incremental value of getting to do claim 26, you can look

at what they pay for a configuration three, for example, versus the cost of the modules that make up two.

Now, we are now saying that Punchout is the only infringing piece here. We're not saying that. We understand that it works collectively as a system, but what we have said, and I think it's absolutely correct, is that you can discern the extra value of getting to practice claim 26 by looking at the extra amount that they paid.

So if you look at the slide that's up here on the screen, Your Honor, our net profit calculation, if you were to take it out to July 1 of 2013, is \$5.5 million. I would submit that is what we actually earned, and Your Honor raised, and I want to be sure I address it, the argument that we've somehow not met our burden of proof.

THE COURT: Excuse me. This 5.5 million on number 1213 is based on only what it would take to practice claim 26 and not the underlying configurations.

MR. DUSSEAULT: No, Your Honor. I want to clarify that. The \$5.5 million figure is net profit on all license, service, and maintenance revenue for configurations three and five.

THE COURT: Including everything that's in configuration five.

MR. DUSSEAULT: Yes, Your Honor, including all

the other modules.

THE COURT: Then what about -- what is the figure that you are proposing for just what you -- you are saying if you leave out the bottom two components on the chart. It's actually more than two, but it's LSF and process flow.

MR. DUSSEAULT: No, Your Honor. If you leave out -- the net profits on incremental values -- if you are basically saying the incremental price that they pay is the price they pay for Punchout and EDI, that's the extra price versus a configuration two, that's 1.2 million through November 30th of 2012 and 1.8 million through July 1st of 2013.

If you were to say the only thing that they have to do to comply with the injunction is forego dealings with customers on Punchout, forego revenues from Punchout, that's the next figure, 1 million or 1.4 million, and then the final figure, Your Honor, because I do want this to be very clear, the final figure is Dr. Putnam's adjusted incremental profits on configurations three and five. That's 8.4 million through July 1 of 2013, and that's all license, maintenance, and service revenue for three and five using the incremental number.

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              THE COURT: "Using the incremental number"
     meaning paying only for Punchout with EDI.
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 3
              MR. DUSSEAULT: No, Your Honor. I don't think --
 4
              THE COURT: The line net profits on incremental
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     value, 1.2 million and 1.8, is using Punchout and EDI
 6
     only.
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              MR. DUSSEAULT: Can I try it this way?
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              THE COURT: Am I right or wrong?
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              MR. DUSSEAULT: I think that's wrong. Can I try
     it this way?
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11
              THE COURT: Yes.
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              MR. DUSSEAULT: The top entry, net profits on
13
     configuration numbers three and five and incremental
14
     profits on configuration number three and five are both
15
     for all the modules in configuration three and five.
16
              THE COURT: Both the top two levels.
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              MR. DUSSEAULT: The top line, net profits on
18
     configuration numbers three and five and the bottom line,
19
     incremental profits on configurations three and five,
20
     those are on all modules in those configurations. The
     only difference between those two numbers is one uses an
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22
     incremental profit margin, and one uses the better, more
     reliable net profit number.
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24
              And then the middle two lines, Your Honor, are -
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     the second line, net profit on incremental value is
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essentially what the customers paid for Punchout and EDI, 1 2 and the third line is net profits on what the customers 3 pay for Punchout only. THE COURT: So the second line is Punchout and 4 5 EDI. 6 MR. DUSSEAULT: Correct, and the third line is 7 Punchout only. 8 THE COURT: Okay. 9 MR. DUSSEAULT: The one final point before I move to the add-ons, because Your Honor specifically raised 10 11 this --12 THE COURT: Excuse me. For the record, you are 13 talking about on 1213. 14 MR. DUSSEAULT: Yes, on slide 1213. Your Honor 15 mentioned that ePlus has argued that we failed to meet our 16 burden to show, under a net profit measurement, what costs 17 should come out, and I do not believe that's correct, and 18 we put on --19 THE COURT: You don't believe they argued that? 20 MR. DUSSEAULT: I'm sorry. They do arque it. I don't believe it's a correct position, Your Honor, for the 21 22 following reasons: Mr. Samuelson testified, I think, very directly and very candidly. He said, look, we, like most 23

companies in this business, do not specifically track, you

know, a cost to all 4,000 of our SKUs. We don't do that.

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Here is our overall companywide costs, and I have looked at this, and these products are -- the words he used were middle of the road, typical, mainstream products of the company, and he explained in his testimony that some products require more costs, especially the newer ones. Other products that are at the end of their life require less cost support.

His testimony was that these products are up the middle, typical products of the company. So his view was that the most reasonable way to look at this is that these products draw on the costs to the same extent as the other typical products of the company, and that's a reasonable way to look at it.

And the case law doesn't require, Your Honor, that you get into this in some minute detail and specifically track every cost directly to the product. In fact, I would submit you cannot do that with overhead.

Overhead, by definition, is not for a particular product, but it is a very different question --

THE COURT: It's often allocated by divisions or by subsets within a company.

MR. DUSSEAULT: It could be allocated, absolutely right, but it is not specifically tracked saying, well, this is the air-conditioning for this group. It's not tracked in that way, but what Mr. Samuelson said under

oath in this proceeding is that those costs benefit these products to the same extent as they benefit any other typical products within our company, and they are variable.

THE COURT: Right, but in assessing the reliability of that statement applied to Lawson's structure, there's no testimony that I'm aware of that Lawson allocates it by division that would -- or by service that -- or in any way that would permit one to determine what is appropriate to a particular line of products, and so what he's doing is saying now it's appropriate to take the overhead that he's used for the entire company even though you are only talking about a small component of it, and they are saying, that isn't enough to carry the burden of proof.

You can't -- I guess that ultimately you can't carry it ever, according to their theory, simply because you don't allocate it that way.

MR. DUSSEAULT: Their position would be that software companies, for example, can never get the benefit of this, and if that just means they get overcompensated, so be it. I don't think that's what the cases require. They don't say that only companies that specifically allocate it can recover it.

We have presented evidence showing how those

costs actually benefit and support, and one confusion that I think they've raised is there's a suggestion in their brief that we're taking all the overhead costs and somehow lumping them with configurations three and five. That is incorrect.

What we're doing is we are taking the overhead costs in proportion so the percentage that you get when you look at total companywide costs versus total companywide revenues, and you apply it to what Mr. Samuelson testified are mainstream, up-the-middle products, and his testimony --

THE COURT: Proportion to what?

MR. DUSSEAULT: The cost that's being incurred in proportion to the overall revenues of the company. That's how the calculation is made at the companywide level, and what Mr. Samuelson says is, if you apply the same percentage, the percentage that is spent on overhead costs companywide is a reasonable percentage to apply to the specific products, because they are mainstream, up-the-middle products.

There's no question, Your Honor, no one would say that audits don't relate to or benefit or enable us to sell configuration two. Nobody is taking a question that that isn't the way the company looks at it. ePlus just wants to say, well, in this case, because it's

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configurations three and five at issue, we want to carve
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     out something there and say they're not going to get those
 3
     costs.
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              THE COURT: I think maybe you may be at the end
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     of your time here.
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              MR. DUSSEAULT: I am, and I apologize. I really
 7
     want to spend a little bit of time on the add-on
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     issues which I think are important.
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              THE COURT: You mean the enhancements?
              MR. DUSSEAULT: Yeah, the enhancement issues.
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              THE COURT: Well, I have to give him extra time.
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     We've been at this since, what, two o'clock? Do we need a
13
     break?
14
              How much longer are you going to take so he can
15
     plan his? I also have a conference call I need to deal
16
     with.
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              MR. DUSSEAULT: No more than 15. I'll try to
18
     keep it to ten.
19
20
               (Recess taken.)
21
22
              MR. DUSSEAULT: Thank you, Your Honor. What I'd
     like to do is, as we turn to the remedies beyond the
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24
     disgorgement and the issue over whether ePlus is entitled
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     to disgorgement, I want to pause and talk about this issue
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of willfulness, and then I'm going to address treble damages, attorneys' fees, and the coercive fine.

Mr. Strapp rightly puts great emphasis on willfulness, because I think without proof of willfulness, they don't recover, frankly, any of the remedies that they're seeking. And we pointed out the disgorgement is, itself, a rare remedy. There is a finding of willfulness in virtually every patent case that has awarded disgorgement. It is an extreme and rarely given remedy, and there is a finding of willfulness in virtually every such case.

So I would submit that willfulness is not only essential to treble damages, attorneys' fees, and coercive fine, but even to disgorgement. But the bottom line, Your Honor, and I think Mr. Thomasch hit on this very effectively earlier today and I don't want to revisit it, is that there is simply no basis here whatsoever to conclude that what Lawson did constitutes a willful violation of this Court's order. It's that simple.

What does the evidence show? The evidence shows that when Your Honor issued an injunction, Lawson went to work trying to find a design-around. Now, Your Honor has raised in earlier argument about the Ugone motion the issue of they're trying to deter parties from willfully violating courts' orders. There is no policy that would

favor a party being deterred from trying to work around an existing patent so that they could continue to serve their customers. That is a legitimate activity, and it's an entirely appropriate way to respond to Your Honor's injunction, and that is what we did here, and we did it with considerable effort.

THE COURT: It's actually an encouraged activity.

MR. DUSSEAULT: It is encouraged. Absolutely.

And there is absolutely no basis to use a measure of damage or a coercive fine or trebling that would be intended to somehow discourage that. That is exactly what we should try to do.

So what did we do? We went back to work and looked for ways to design around the patent, and what we did, what Lawson did, was Lawson changed features of the product that had been focused on in the trial and that seemed to be significant and important, and it took away those capabilities.

There is simply nothing in the record, Your Honor, nothing at all, to suggest that the people you heard from, Mr. Christopherson, the other witnesses who testified, were somehow part of some secret plan that we all knew, yeah, we're just violating the Court's injunction, let's pretend we've worked around it.

The evidence shows that they tried to and

believed they had designed around claim 26 by making the two changes at issue here. That's what the evidence shows.

THE COURT: They rely heavily on the statements of people who are employees who basically say, well, this isn't much of a change and it really is nothing significant, but I'm not allowed to say that, and things like that to point out that, in fact, what was going on is that they knew good and well that this effort for -- or what they called a design-around was a charade, in essence; isn't that what the theory is in their briefs?

MR. DUSSEAULT: That's the theory that I referred to earlier as smoke and mirrors, Your Honor, and because it's based in predominant part on documents that are talking about features of RQC and the products other than the change that's at issue. It's smoke and mirrors.

They've gone through all of our documents, they've gone through thousands of privileged documents, Your Honor, and they find a couple documents, and without discerning whether, is this customer one of the 146 customers who have these configurations, is this talking about the claim 26 change versus some other change, they just stick them up in front of you and say, doesn't this look bad, doesn't this look bad, and, Your Honor, as Mr. Thomasch said earlier today, and he's absolutely correct,

that is not clear and convincing evidence.

I don't dispute that's their theory. That's the horse they're riding, Your Honor, but that is not clear and convincing evidence.

Let me give -- I don't think in the time allowed I can go through all the examples that Mr. Strapp did, but he uses as an example this -- the documents -- let me find it here, Dale Christopherson, and he focuses on this and says, well, Dale Christopherson received a communication from a lawyer suggesting a change, and that wasn't done so that's bad faith.

If you look at that document, it's just one example, Your Honor. It's one member of the trial team floating what is proposed as an early concept idea, and it's suggesting a change that would require us to dictate to Punchout partners, third parties, what they do.

Mr. Christopherson responds that technically that's not a feasible thing to do. Is that bad faith? Is that clear and convincing evidence, Your Honor, of a deliberate desire to violate this Court's injunction?

Absolutely not. They've got all our privileged documents.

I don't believe that you can take anything that any lawyer proposes and say, if you don't do every single one of them, no matter how preliminary, no matter how early, that that's somehow evidence of bad faith, and

where in those piles of privileged documents are the documents saying, you know, obviously this doesn't get around the patent, but let's just kind of dress it up. There's no documents like that Your Honor. None.

The evidence shows that we believe this, and we go through these facts, and I would just defer to this: In the proposed findings of fact, which is, obviously, a very long document, we go through each of the misuses of evidence and show why it's a misuse, but this is not a case, Your Honor, of willfulness or bad faith conduct.

So with that in mind, let me take each of these additional remedies that ePlus is asking you to add on to the already unusual remedy of disgorgement. The first is trebling, treble disgorgement, and I think my point here can be very simple. I'm not aware of a case --

THE COURT: Is there any case that holds you can treble disgorgement as opposed to trebling damages?

MR. DUSSEAULT: Certainly not in the patent context, Your Honor, and I haven't seen one, frankly, in any context, but it's particularly inappropriate in the patent context, because it's not a remedy that's available --

THE COURT: So if disgorgement is intended to deprive one of gain, and that's a compensatory approach, then trebling the gain is creating a windfall for the

other side and smacks of being punitive is your argument.

MR. DUSSEAULT: Absolutely.

THE COURT: I understand that.

MR. DUSSEAULT: And any sort of --

THE COURT: Actually that's not right. It's not smacks of being punitive, it is punitive.

MR. DUSSEAULT: It is punitive, Your Honor, and the bottom line point is the one you went to first. There is not a single case cited by either party where a court has, in a patent contempt proceeding, awarded disgorgement and then multiplied it. None. None, Your Honor, that have ever done that, and nobody cites to it.

And multipliers are under the law reserved for flagrant contemptuous conduct, obnoxious conduct. These are the phrases that are used. It is not intended where a party tries to design around a patent, and if the Court concludes that's what happened, falls short or doesn't succeed in the design-around.

I would also add, before moving on from trebling, is that many of the decisions say, well, I think there's willfulness, there could be a basis here to multiply, but I'm not going to, because I'm awarding a remedy that I think is sufficient for compensation, and I would submit, Your Honor, if you actually are going to disgorge profits, in the absence of any proof of any effort to make these

sales post injunction, that is more than enough compensation, and this is the last case, Your Honor, where an enhancement of trebling or doubling or even adding some fraction would be appropriate.

Now, attorneys' fees, this is a fascinating one to me.

THE COURT: A predicate for attorneys' fees is also a finding of willfulness, I think, Mr. Strapp said. That's what makes it an exceptional case here.

MR. DUSSEAULT: That's right, but here's what's interesting, Your Honor. As the authority for this, he relies on the Patent Act and says, well, the standard that we should apply isn't contempt proceeding law but the Patent Act, but under the Patent Act, disgorgement isn't even allowed.

They are mixing and matching remedies here, Your Honor, where they say when it comes to the disgorgement remedy, which is the only choice they're giving you, the Patent Act doesn't control, it's general contempt law, but for this standard they want to say this comes from the Patent Act, and I would say you cannot draw from the fact that the Patent Act — the way it allows attorneys' fees when there is a lesser measure like a reasonable royalty that's given, that you can necessarily translate that here.

There is, in fact, a Fourth Circuit standard that has been established for when attorneys' fees are available in a contempt proceeding, and if we can put up the slide -- Your Honor, this is the *Omega World Travel* case, and it's a fascinating case. It's an appeal from a very thoughtful decision by Judge Merhige where he walks through the circumstances under which attorneys' fees can be provided.

And that goes up on appeal, and this is what the Fourth Circuit says: In exercising that discretion, its discretion to give or not give attorneys' fees, a court may assess attorneys' fees as part of the fine to be levied on the contemnor for willful disobedience of a court order, and then if you go down to the next highlighting, what the Fourth Circuit has held is a contemnor's refusal to comply with the court order must rise to the level of obstinacy, obduracy, or recalcitrance to satisfy the willful disobedience standard.

I would submit, Your Honor, there's no proof of willfulness, but there's certainly no proof of obstinacy, obduracy, and recalcitrance. Tellingly, ePlus doesn't talk about this standard in their brief, it doesn't try and satisfy the civil contempt standard. It just jumps to the Patent Act because it's convenient for it to do so in this setting as opposed to the underlying award.

The next additional remedy that they ask you for, Your Honor, is a coercive fine. Now, Your Honor asked a question about this, which, I think, is an absolutely spot-on question which is basically, how would I do this, how would I know when compliance has occurred. And not surprisingly, Your Honor, every case that we have been able to find, and there are very, very few and far between, every case we have found that gives a coercive remedy does so where the injunction is an affirmative act, a discrete affirmative act, and it's something like, you know, you need to produce these documents by X date, or you need to take this down from your website.

Now, obviously, a coercive fine going forward that's based on something that's provable and that discrete is one thing, but Your Honor hit on exactly the issue. This is a prohibitive injunction. This is an injunction that has to do with our dealings with 146 customers, and as you've noted, we often don't have control or even full insight into what the customer is doing and using.

You know full well, I think it's absolutely something the Court needs to consider, that if you impose this sort of a fine, a going-forward sanction, there will be protracted battles over whether we have complied, and that is why it is, in fact, not applied in such

circumstances where there is a prohibitive injunction that is difficult to measure compliance.

It has not been used. It's rarely used in any event, Your Honor, but I think the parties are in absolute agreement that a coercive going-forward fine is only appropriate when it can be purged readily through compliance, you can avoid it as the party found liable for contempt.

THE COURT: Is it your view that the law of the regional circuit, as opposed to the Federal Circuit, is to be used in determining whether there can be an award of attorneys' fees on a motion for civil contempt?

MR. DUSSEAULT: Your Honor, my --

THE COURT: You cited the Fourth Circuit case.

MR. DUSSEAULT: Yes, sir. My understanding is that in a civil contempt proceeding in this court with issues that are not unique to patent law, that -- and from reading the cases, this is what I have seen. They typically draw from the circuit in which the Court is presiding because it's not unique to patent law.

And, Your Honor, in a way, we're going in an interesting circle. If this case is uniquely one of patent law, then disgorgement should be off the table because disgorgement is not available under patent laws.

But we have treated this case as one that's

proceeding as a civil contempt proceeding, and in civil contempt proceedings, the law of this circuit would control.

THE COURT: But it's a civil contempt proceeding for violating an injunction issued in a Patent Act. I don't think either one of you have really addressed that issue in your papers. You have cited Fourth Circuit cases, but the issue about what law applies hasn't really been squared up.

MR. DUSSEAULT: I believe, Your Honor, just to make sure one distinction --

THE COURT: Your view is it's regional circuit law.

MR. DUSSEAULT: Yes, but to be clear, ePlus's view is not just that it's Federal Circuit law, it's that it's the actual Patent Act, it's the standard under the Patent Act, and yet they are disregarding the Patent Act with respect to the core remedy they are asking for.

THE COURT: Yes, I understand that.

MR. DUSSEAULT: The last point I'll make, Your Honor, and I do appreciate the indulgence of time, is this issue of RSS. Setting aside infringement and remedy for infringement as to RQC, what about if the Court finds that there's some ongoing use of RSS, and I would make two points.

The first is, ePlus has the burden of proof and has not submitted any proof, Your Honor, any proof at all, that any of the 146 customers is continuing to use RSS.

They have to prove that. They have to prove that by clear and convincing evidence. They can't just surmise and say, well, you didn't turn it off so maybe people are doing it. They haven't proven that, and that's not a remedies issue. That's actually really a liabilities issue.

I would submit to Your Honor, if you are at all concerned that you don't know whether a given customer who had a given communication is one of the 146 customers or is not, that's something that the parties could easily agree on. There's no dispute over that. We could submit a list to you, but I can tell you, Your Honor, that there is no evidence in the record of actual use of RSS by the 146 customers at issue, and secondly, even if you could find liability based on RSS, Dr. Ugone admitted in his testimony that he chose not to calculate a measure of remedy for customers using RSS.

Now, clearly, you can't just assume that the same measure that applies for RQC use applies for RSS. There would have to be some actual showing of which of the 146 customers used RSS and which of those revenues are attributable to it, and there's no such evidence in the record.

So, Your Honor, just to wrap up, we believe that the appropriate remedy here is that they recover no remedy because of their failure of proof. If the Court is to award damages, it should be disgorgement only of the net profit measure, either the net profit of the Punchout/EDI or Punchout alone measure that we've set forth, or if the Court believes that disgorgement of all revenues as to configuration three and five is appropriate, then it should be the net profit measure of that, or in no instance, Your Honor, worse than the incremental profit margin, nothing higher than the incremental profit margin that ePlus's own expert endorsed is correct. Thank you.

THE COURT: Mr. Strapp, you don't have in your brief either what law applies to the determination here of the -- determination of entitlement to attorneys' fees and a determination of willfulness here, the regional circuit law or the Federal Circuit law.

MR. STRAPP: Both as to willfulness and as to attorneys' fees, the governing standard is that of the Federal Circuit, and we set that forth in our reply brief. It's docket 1073. As to attorneys' fees, it's docket 1073, page 13 and 14 of the brief.

We quote a case called *Pharmacia & Upjohn v.*Mylan *Pharmaceuticals*. It's 182 F.3d 1356 at 1359.

THE COURT: What page?

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MR. STRAPP: Well, it's page 14 of the brief.
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                                                              Ιf
 2
     you look at the top header, it will say page 18 of 21.
 3
     It's docket 1073.
 4
              THE COURT: I don't know that I have that
 5
     docket -- you all don't give me a docket number. Is it
 6
     footnote -- what page is it?
 7
              MR. STRAPP:
                           If you carry over to the top of page
 8
     14, we have the site, second line. That case said that
 9
     Federal Circuit precedent governs the substantive
     interpretation of 38 U.S.C. Section 385 which is unique to
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11
     patent law.
12
              THE COURT: Well, is that where you are seeking
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     the attorneys' fees? 285 is the --
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              MR. STRAPP: Patent statute.
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              THE COURT: You are seeking a contempt citation.
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     You are not seeking attorneys' fees -- you are seeking
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     attorneys' fees under the patent law; is that right?
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              MR. STRAPP: Just like we're seeking contempt
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     under the patent law. We're applying the TiVo standards,
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     not the Fourth Circuit standards for contempt proceedings
     here. We're working with the Federal Circuit structure
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     and foundation for how a contempt proceeding works.
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              THE COURT: You say, precedent governs the
     substantive interpretation of 285 which is unique to
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25
     patent law. 285 is what statute?
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MR. STRAPP: That's the attorneys' fees statute. 1 2 THE COURT: Right. That's where you are seeking 3 your attorneys' fees under; right? 4 MR. STRAPP: That's right. 5 THE COURT: Exceptional cases statute. 6 MR. STRAPP: That's right. 7 THE COURT: What case holds that in deciding this 8 case I look at -- in willfulness and attorneys' fees for 9 civil contempt, I use the law of the Federal Circuit instead of the law of the regional circuit? They are 10 11 proposing the law of the regional circuit in their brief. 12 It's just a couple, three sentences. 13 MR. STRAPP: Your Honor, I think there was some 14 confusion, because there was, I think, an equation whether 15 intentional or not between willfulness and willful 16 violations. Those are two separate concepts. 17 The concept of willfulness is a term of art in the patent law. Willfulness is a term of art that's used 18 19 specifically with respect to patent infringement. That's 20 governed by In re: Seagate, and that's both --THE COURT: That's willful infringement. 21 22 MR. STRAPP: Correct. 23 THE COURT: I have to find out whether the 24 infringement that is the second component of the TiVo 25 analysis has been established, and to do that I look at

the test under the Federal Circuit law. 1 2 MR. STRAPP: That's correct. 3 THE COURT: And not the Fourth Circuit case he 4 cited on --5 MR. STRAPP: Right. Our point is that TiVo has a 6 two-part test on colorability and infringement. You can 7 resolve both of those questions, and then the question is, 8 as to the infringement, was that willful infringement or 9 not willful infringement, and our point is that's governed 10 by In re: Seagate. 11 THE COURT: Because you are dealing with whether 12 an infringement is willful. 13 MR. STRAPP: Right. 14 THE COURT: Why aren't you dealing whether a 15 contempt is willful? Then, in that case, the Fourth 16 Circuit law applies as in --17 MR. STRAPP: Your Honor, I would suggest it's a 18 multistep process. First you have colorability and 19 infringement under TiVo. Then you have willful 20 infringement under Seagate. That's the 2007 case. you've got two additional questions. One is, do you or do 21 22 you not enhance damages, and you can enhance damages not at all --23 24 THE COURT: Whose law do I apply to determine 25 that?

1 MR. STRAPP: That, we also submit, is Federal 2 Circuit that governs. And the case there is Read v. 3 Portec. 4 THE COURT: What is the authority for trebling 5 it? 6 MR. STRAPP: The authority for trebling it is 35 7 U.S.C. 284. 8 THE COURT: That's the three times in the 9 event --10 MR. STRAPP: It just says that the Court, in its 11 discretion, may enhance damages up to three times, and 12 then the substantive law that's developed interpreting 13 284, the most prominent case is the 1992 case, Read v. 14 Portec, and there's subsequent case law that looks to the 15 factors set forth in Read to determine whether or not the 16 infringement was such that damages should be enhanced. 17 And then finally, the question of attorneys' 18 fees, we submit, is governed by 35 U.S.C. 285. Now, there 19 was a suggestion and a colloquy about in a disgorgement 20 setting, can there ever be enhanced damages, can there ever be attorneys' fees. The three cases that I 21 22 mentioned --23 THE COURT: You are asking for disgorgement. 24 MR. STRAPP: Correct. 25 THE COURT: You are asking to turn over the gain.

MR. STRAPP: Right.

THE COURT: But if you triple the amount of the gain, aren't you being punitive instead of depriving the gain, depriving them of the gain?

MR. STRAPP: The compensatory remedy of disgorgement, you are right, would be the gain. Now, enhanced damages --

THE COURT: If you go three times the gain, then you are no longer -- what you are doing is imposing a punishment, not a compensatory remedy, as I understand the argument being made by Lawson, and, frankly, there's a fair amount of logical force to that. Whether there's case law or not, I'm not sure.

MR. STRAPP: What the cases say is that the compensatory remedy, per se, has to be compensatory. It has to disgorge gains. It shouldn't be punitive. I agree on that point of law. But the question is whether or not that is sufficient remedy in this case, and Your Honor has the authority to add on an additional remedy that wouldn't be strictly compensatory in the sense that enhancing the damages --

THE COURT: Wait just a minute. Let me ask you this: Do you know of any case in which the Court has, in a contempt situation, found disgorgement to be proper and then multiplied the quantum of the disgorgement as the

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amount of appropriate compensatory damages?
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              MR. STRAPP: No. The cases that --
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              THE COURT: This would be a landmark case then to
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     do that; right?
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              MR. STRAPP: I'm aware of three cases in the last
 6
     decade where there was disgorgement of gross profits
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     awarded in a patent contempt proceeding, and what's
 8
     interesting is that although enhanced damages -- there was
 9
     no multiplier in any of those three cases. All three of
     those cases, attorneys' fees and costs were awarded.
10
     That's the Brine case --
11
              THE COURT: That's different. Attorneys' fees
12
13
     and costs are different.
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              MR. STRAPP: That's true, and I agree that they
15
     are two different standards.
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              THE COURT: I'm asking you now about the
17
     enhancement.
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              MR. STRAPP: Right, and I'm answering candidly,
     I'm not aware of a case where there was --
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20
              THE COURT: We're turning mother's picture to the
     wall on that and going somewhere else.
21
22
              MR. STRAPP: I'm not saying that either, because,
     Your Honor --
23
24
              THE COURT: I'm saying it.
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              MR. STRAPP: All right.
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THE COURT: We'll quit discussing that now if you don't know the case. If you want to argue by analogy, then you can say, but by analogy, et cetera, and argue, but that's all I'm saying.

MR. STRAPP: Understood. The only analogous point I would make, Your Honor, is that what courts have looked to in underlying patent infringement cases, not patent contempt where enhanced damages was found and upheld by the Federal Circuit, the predicate threshold for getting there is whether there's willful infringement.

So we agree there's got to be a finding of willfulness. There has to be this finding under Seagate before you get to the question of enhanced damages, but if you make that finding of willful infringement, we would submit and strongly urge Your Honor to look at the Read v. Portec factors and determine whether, in the totality of the circumstances here and in your discretion, enhanced damages are appropriate. That's all we would submit.

THE COURT: But Read wasn't a contempt case.

MR. STRAPP: It was not. It was not. Your Honor, Mr. Dusseault made the point in his argument --

THE COURT: And you agree that in order to get attorneys' fees, you have to qualify under the exceptional case principle, and that here, you qualify by virtue of a finding of willfulness or not at all?

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              MR. STRAPP: We qualify by a finding of
 2
     willfulness.
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              THE COURT: Willful infringement or not at all;
 4
     is that right?
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              MR. STRAPP: That's right. And I would submit
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     that there's additional factors Your Honor can take into
 7
     account in determining whether this was exceptional or not
 8
     beyond just willfulness, and some of those we've already
     discussed.
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10
              Now, Mr. Dusseault said, in trying to explain Mr.
11
     Hager's --
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              THE COURT: Excuse me. I think you just backed
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     away from what you just told me. As I understand it, the
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     finding of exceptional case under the facts of this case
15
     can occur only if there's a finding of willfulness; is
16
     that right?
17
              MR. STRAPP: That's right.
18
              THE COURT: What other factors would I take into
     account other than willfulness?
19
              MR. STRAPP: Litigation misconduct courts have
20
     looked to in determining whether or not to award
21
22
     attorneys' fees.
23
              THE COURT: But there's no litigation misconduct
24
     pointed to here.
25
              MR. STRAPP: Well, we point to the --
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THE COURT: I know about litigation misconduct. 1 2 MR. STRAPP: Your Honor, we point to the 3 misleading testimony at the injunction hearing. 4 THE COURT: So that's what you're saying. 5 MR. STRAPP: In combination with the --6 THE COURT: Hager's testimony. 7 The willful infringement alone is MR. STRAPP: 8 sufficient. Your Honor can look to other circumstances 9 such as Mr. Hager's testimony if Your Honor decides that's 10 appropriate. 11 THE COURT: On Hager's testimony, Mr. Dusseault 12 pointed to a number of places and the brief points to a 13 number of places where in the briefing subsequent to the 14 hearing the topic of the design-around is mentioned. 15 Your point is simply to say that while a 16 design-around was mentioned, that they didn't disclose 17 what the actual facts were in order to clear up the 18 misapprehension left by Mr. Hager's testimony. 19 MR. STRAPP: That's correct. And if they had, 20 there wouldn't have been a sunset provision in the injunction. One of the explanations that they offer is 21 22 they say nobody was asked -- nobody asked Mr. Hager questions about a redesign at the actual injunction 23 hearing, and I just want to make two quick points about 24 25 that.

First of all, at the injunction hearing, neither Your Honor nor ePlus at that point yet was aware of a redesign, so there were no questions to ask. It wasn't known.

The second point is, Mr. McDonald did actually ask a question of Mr. Hager as follows: This is at pages 211 and 212 of the injunction hearing transcript, docket 727. You said, quote, if Lawson were enjoined from servicing its existing RSS and Punchout customers, how would that work?

So that was an opportunity for Mr. Hager to say, well, if there is an injunction that prohibits servicing existing customers, we'll either roll out a design-around or our customers are going to be in trouble, but he didn't mention the design around option.

THE COURT: Who asked that question?

MR. STRAPP: Mr. McDonald, who was, Lawson says in its proposed findings of fact, actually involved in the design-around, and that's defendant's proposed findings of fact paragraph 38. They say that Mr. McDonald was one of the lawyers who oversaw the design-around. So he knew about it when he got up and asked that question.

Another point Mr. Dusseault made was there's no evidence at all that ePlus suffered any harm, but I would direct Your Honor's attention both to the first page of

ePlus's post-hearing reply brief on remedies and the portion of that brief at page one where we quote from Your Honor's order memorandum opinion concerning the injunction, and that's docket 728 at 13 where Your Honor found that ePlus had suffered harm in the form of lost sales, lost market share, lost opportunities to cross-sell and up-sell, and had to divert its resources away from research and development. So that is evidence of harm that's in the record.

Mr. Dusseault pointed on one of his slides to deposition testimony that Mr. Farber gave in these contempt proceedings, and specifically on slide 1208, Mr. Farber was asked, did ePlus form a strategy to take advantage of the injunction from a business perspective after the injunction was entered, and Mr. Farber answered no.

Now, I think that answer actually makes a lot of sense because Lawson had made a free download available to its customers and had also told its customers they could continue using RSS. How was ePlus supposed to take business away from customers who could continue using the software they had been using?

THE COURT: Is there any evidence ePlus knew about that, that they knew about it at the time when they were making the decision not to go after the business?

Excuse me. I don't mean to be yelling at you, but in an attempt to get this frog out of my throat, I think I'm being loud. Is there any evidence that ePlus knew about what Lawson was doing? No?

MR. STRAPP: The only evidence that ePlus knew at the time was that -- the question was as to May 23rd, 2011, and afterwards. What ePlus knew at that time was a free 20-minute download had been available on the MyLawson.com website.

THE COURT: The answer to that question is no.

MR. STRAPP: The answer to that question is ePlus didn't know a lot of facts, but it knew one fact which was a design-around was made free to the customers.

THE COURT: But your point was, under the circumstances that Lawson then actually had engaged in, there would be no point for ePlus to go after the business, and that was -- and the circumstances in which ePlus had engaged were, one, making the download available; two, telling them they could run it in parallel with RSS.

MR. STRAPP: As to point two, ePlus did not know at the time about point two, only point one.

THE COURT: Which brief are you talking about?

As to the remedies brief and mention of harm?

MR. STRAPP: Yes. That's ePlus's post-hearing

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reply brief on remedies, very first page of the brief.
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              THE COURT: Opening brief?
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              MR. STRAPP: The reply brief. It's the one that
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     was filed on April 23rd.
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              THE COURT: I just want to know what you are
 6
     citing to. I didn't see it in the opening brief.
 7
              MR. STRAPP: Reply brief, it's the end -- the
 8
     last five lines of the first paragraph of the page
 9
     starting "and that ePlus in fact suffered."
10
              THE COURT:
                          Yes.
11
              MR. STRAPP: Okay. Your Honor, Mr. Dusseault
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     made the point that under Fourth Circuit law, ePlus needed
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     to show but did not show that it was actually harmed in
     order to have the disgorgement remedy available to it.
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15
              THE COURT: But you are saying that the Fourth
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     Circuit law doesn't apply. It either does or doesn't.
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     I'm not going to be switching back and forth between --
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              MR. STRAPP: Let's assume that -- I just want to
     -- I don't want --
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              THE COURT: Is your point first that it doesn't
     apply, that the Fourth Circuit law doesn't apply to the
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22
     remedy?
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              MR. STRAPP: My only point on this point is that
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     Your Honor already made a finding on this in the motion
25
     denying the request to strike Dr. Ugone's testimony.
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That's at docket 1032. 1 2 I can always revisit, but I'll hear THE COURT: you on that, but I'm asking another question, and that is, 3 4 are you taking the position -- and that's the Ashcraft case he's citing; is that right? 5 6 MR. STRAPP: That's what he's citing. 7 THE COURT: Is it your view that the Fourth 8 Circuit law doesn't apply here and I shouldn't be 9 considering that law? Yes or no? You said twice it doesn't. I assume --10 11 MR. STRAPP: Your Honor, as to disgorgement, I 12 don't have an answer to that question except to point you 13 to the Supreme Court precedent which controls here, and 14 that's the Leman v. Krentler case from the 1930s that Your 15 Honor still said --16 THE COURT: That's not a Fourth Circuit case. 17 mean that's not a Federal Circuit case. 18 MR. STRAPP: It's a Supreme Court case. It would be binding on the Federal Circuit as well. 19 20 THE COURT: Now, your other point was? 21 MR. STRAPP: My other point was, if Your 22 Honor could turn to -- well, I don't have this in front of 23 everyone here, but at docket 1032, that is Your Honor's 24 order on the Ugone motion.

At page 11, Your Honor cited four cases, Colonial

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Williamsburg, which is 792 F.Supp. 1397, that's an EDVA case from 1992; Buffalo Wings Factory, 574 F.Supp. 2d 574. That's EDVA, 2008. Omega World Travel, that's Fourth Circuit, May 10th, 1990. Just three cases, I'm sorry, in which Your Honor found those cases had all awarded disgorgement of profits in civil contempt cases even where the plaintiff did not quantify the harm.

So even under the Fourth Circuit standard that Mr. Dusseault cites, Your Honor has already found that Fourth Circuit cases hold otherwise.

THE COURT: What if I was wrong about that?

Shouldn't I correct it, or do I just go on marching along with the wrong rule?

MR. STRAPP: I think it's important to get the law right, and I would submit you got the law right the first time around.

THE COURT: All right.

MR. STRAPP: I want to turn to the notion that the appropriate award here would be net profits just on the Punchout or just on the Punchout and EDI modules, and, frankly, to me, that's sort of beyond the pale because --

THE COURT: 1213, slide 1213 is what he was talking about?

MR. STRAPP: Yes. Because I think the one thing that everyone agrees on here is we've seen maybe too much

of those building block charts. You don't want to go to sleep and have nightmares over them in your head, but you'll remember that there's lots of colors floating around, and all of those colors and all of those modules together make up configurations three and five, and disgorging Lawson's gains from configurations three and five means you look to all the modules, not just to the ones floating around at the top. That's the only point I want to make there.

Finally, with respect to the idea that this proposal that Mr. Christopherson rejected from his attorney about an additional modification that needed to be made, Mr. Dusseault characterized that as an early stage proposal or early on in the development.

Actually, that proposal was made by Lawson's outside counsel in a document that's been admitted, PX-1256. The date of that document is May 26th. That's eight days after RQC had already been made generally available to the public.

THE COURT: Didn't he also make the point that it was something that was utterly impracticable to achieve?

MR. STRAPP: That's why they rejected the change. You are right, Your Honor. But that was a change that the attorney had proposed. Thank you.

THE COURT: That takes care of it?

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              MR. STRAPP: Yes.
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              THE COURT: The matter is submitted. Are you
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     all, as you usually do, getting transcripts of this
 4
     argument?
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              MR. STRAPP: Yes, sir.
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              THE COURT: Is there anything else that needs to
7
     be done?
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              MR. DUSSEAULT: No, Your Honor.
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              MR. STRAPP: No, Your Honor.
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              THE COURT: Thank you all very much.
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                    (End of proceedings.)
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15
              I certify that the foregoing is a correct
16
     transcript from the record of proceedings in the
17
     above-entitled matter.
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                                           Date
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